

## **Quality Improvement/Compliance/Information Technology Board Report January 2021**

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### **QUALITY IMPROVEMENT**

#### **- LRE Annual Site Review Report and Plan of Correction (POC)**

The LRE has completed the Annual Site Review Report and POC for ACCMHS; however, we are awaiting the final version to be delivered to us. After the LRE/Beacon staff have approved the final version, they will deliver it to us with an anticipated due date of February 15th for the POC (more time will be allowed, if need be).

#### **- LRE Consumer Satisfaction Survey**

The LRE Consumer Satisfaction Survey Workgroup has completed the revised *LRE Consumer Satisfaction Survey*. The new survey is currently available both English and Spanish in paper form, and will soon be available in an electronic version. We are currently working on the plans to implement this new survey (in both the paper and electronic version). Please see the attachment to view this newly revised survey

### **INFORMATION TECHNOLOGY**

- Office 365 outlook continuation
- Planning next Office 365 component upgrade
- Prepping for onboarding new staff

### **UTILIZATION MANAGEMENT**

- No update

### **CORPORATE COMPLIANCE**

- No update