

**Quality Improvement/Compliance/Information Technology Board Report
May 2021**

Submitted by: Dan Welburn, Jason Wilkey, Jennifer Taylor, Michell Truax, Kimberly Bectel

QUALITY IMPROVEMENT

- Surveys, Audits and CAP's

INFORMATION TECHNOLOGY

- Passed 5000 ticket milestone with work orders
- Auth Denial Report
- Designed a new service note to help clinical staff with letters in the EMR
- Designed a Change of Status form in the EMR
- Interviews with IT specialist candidates and hopeful hiring
- Completion of Scanning Tab project in EMR

UTILIZATION MANAGEMENT

- Preparing for State Wavier Audit Cap Review. Review will be a desk audit the first week of June.
- A large proportion of our HSW Annual Submissions are due during the month of May.
- Nearly 250 authorizations and 30 discharges processed. This does not include case reviews that were completed in order to extend authorizations.

CORPORATE COMPLIANCE

- 2 external cases to review
- Quarterly report submitted to the LRE/State