

**ALLEGAN COUNTY COMMUNITY MENTAL HEALTH SERVICES**

**June 2021 BOARD REPORT**

Submitted by: Leanne Kellogg, MS, BSN, RN, Director of Integrated Health and Substance Use Services  
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**COVID-19 Pandemic Response: Infection Control Officer**

Our organization continues to participate and/or monitor ongoing internal coordination meetings, health department phone calls and coordination as well as any updates in executive orders, MDHHS/BHDDA announcements, code or rule changes and various other supports and resources.

Work throughout the month of May encompassed the following efforts:

- Ongoing continued evaluation, discussion and continuation of our adherence to Phase 0 of our COVID Preparedness and Response Plan which will allow for face-to-face visits to occur through evaluation by health and safety team (H/S) and an emphasis on remote work as much as possible as job duties allow. We've seen a continued increase in need for face-to-face visits for scenarios in our community and staff have done a great job of keeping H/S informed of these circumstances and requests
- Ongoing evaluation of travel notification that occur through review of H/S and feedback routed to staff
  - Removal of quarantine requirements based on staff vaccination status
- Relevant updates to vaccine information and health department dissemination is also being communicated to staff as applicable
- PPE ordering, researching, inventory, long-term planning and building-level supplies as well as any coordination of such needs with our provider network
- Review of newly released MIOSHA Emergency Orders, Epidemic Emergency Orders by MDHHS, Health Department Recommendation as well as updated CDC recommendations
- Continued homelessness population identification for priority vaccination coordination with the Health Department
- Data to inform draft of COVID plan update
  - Primary clinician caseload audits
    - Each primary clinician throughout the organization audited their caseloads to understand consumer preference and vaccination status
      - Consumer preference of tele-health versus in-person visits
      - Vaccination level of interest or completion status
  - Staff vaccination rates
    - We asked our staff to submit their vaccination status to HR
    - 57% of our staff are vaccinated according to those who submitted their cards
  - Employee Survey
    - Our employee survey this year included specific focused questions regarding COVID
    - Allowed our employees another level of feedback for any concerns, questions or ideas moving forward. We expect these results in early June

**Personal Protective Equipment (PPE)**

Personal Protective Equipment (PPE) supply and distribution continues to be an item of consideration but not as large of a priority due to our current supply levels. We continue to distribute any necessary PPE for our staff in their specific functions as well as coordinate requests from the outside provider network needs as well. We will begin to inventory and order as applicable as our phasing plans become more informed and operational.

**ACCMHS COVID-19 Preparedness and Response Plan**

We continue to operate in Phase 0. We will continue to evaluate the status and phase ongoing and monitor closely each week in conjunction with Dr. Tooker. Considerable evaluation and feedback efforts are underway as we begin to look for phase shifts moving forward and a considerable plan re-write.

**Outpatient Psychiatric Medical Clinic**

Our outpatient psychiatric medical clinic team staff continue to be flexible in our remote working arrangement to accommodate our consumer needs.

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The medical clinic continues to strive for high quality of care for our consumers and the community.

- Clinic Schedule
  - We have continued our rotation our clinic staff duties and pairing specific nurses and medical assistants with designated prescribing staff
  - Increased ability to decipher consumer needs
- Improved Workflow for Triage Phone Calls
  - Med clinic staff altered their workflow and rotation of phone coverage to increase call answering capacity and availability to our consumers as well as staff
- Enhanced EMR Records
  - Med clinic staff have implemented a screening tool to identify further clinical measures and update consumer charts within our EMR
- Streamline EMR
  - Specific discussions regarding various ticket issues involving prescriptions differences with pharmacies, dosage changes, ongoing continued evaluation and updates to our internal IT department and vendor EMR
- RN Medication Reviews
  - Our nursing staff within their triage and scheduled duties are conducting nurse medication reviews, utilizing their licensure to fullest extent as well as extending our provider capacity

### **CCBHC (Certified Community Behavioral Health Clinic) Grant**

- We continue to wait in anticipation of news sometime before 8/21/21

### **Integrated Health Efforts**

- OT
  - Our OT and COTA are continuing to provide Doxy appointments when appropriate as well as some home drop-off materials to consumers and families who would benefit from such activities
  - OT and COTA continues to assist with medical clinic duties as well as other organizational projects as assigned
- Community/Residential Nursing
  - Juvenile Home visits and assessments are being conducted as needed with proper PPE
    - COVID testing continues ongoing, rapid COVID tests are now being done resulting in quicker results and care coordination for those in service
  - Increased awareness of billing workflow options of residential nursing referrals, insurance requirements and process for staff
  - Referrals have been made and future appointments are scheduled

## **Substance Use Disorder Services**

**Amy Embury and Heidi Denton- June 2020**

### **Allegan County Substance Abuse Prevention Coalition (ASAP)**

- Virtual presentations with Dr. Crystal Collier were May 5th for Plainwell HS staff. She also did two shorter sessions for Allegan MS and HS May 12 & 13th. All the sessions were recorded and shared back with the schools to pass on to anyone who missed the live presentation. Dr. Crystal Collier has been working with adolescents and adults suffering from mental illness, behavior disorders, and substance abuse since 1991. Her area of expertise includes adolescent brain development, prevention programming, parent coaching, addiction, family-of-origin work, and training new clinicians and school counselors.
- ASAP will be hosting a planning meeting on June 24th to discuss substance abuse education in the schools in the fall. The meeting will be 9a-11a via Zoom.

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- Extra tobacco/e-cigarette funding from the LRE will be funding an anti-vaping PSA from Comcast starting June 1st, with Talk Sooner included in the PSA.



CH57480A\_AlleganC  
ounty\_Vaping Awarer

CABLE TV Zone: Allegan

Total Proposed Commercials: 416

Total Estimated Impressions: 44,974

Flight Dates: 6/2-7/25 Dayparts: M-Su 5a-4p and 4p-12m

Networks: 27 of the main channels

PREMIUM STREAMING TV and VIDEO Zone: Allegan County zip codes

Total Estimated Impressions: 8,823

Flight Dates: 6/2-7/25

Ad Delivery: Targeting audiences on top quality websites across mobiles, desktops, tablets, etc., premium streaming TV and Video on Demand

### Prevention Programming:

- Planning is underway for the Early Risers Summer program in Fennville. The group will run in collaboration with the school's Summer Tutoring Program and the Summer Migrant program, June 23 - August 3. Early Risers is a social-emotional skills training group. Early Risers summer programming has been running in conjunction with Fennville Schools and offered as a targeted skill building group for elementary students. For the Early Risers group, students are identified and referred by school personnel and can benefit from social-emotional, emotional regulation and building additional protective factor skills. The busing and lunches are provided by the school and a small group classroom with 2 prevention staff facilitation are provided.
- The trauma-based Paths to Resiliency daytime groups at Fennville elementary school have all wrapped up for this school year. There was a total of 4 groups, with 20 students spread out, that went for approximately 9 weeks and each group worked on their age-appropriate needs around mental health wellness, emotional word literacy, and body cue recognition. (IE -friendship skills, anger management and social awareness)

### Prime for Life:

- Adult: The next class is scheduled for August.
- Youth: Juvenile detention doesn't have enough youth to host a summer class at this time.

### Mental Health First Aid:

- Adult Mental Health First Aid training flyer for June was previously provided in the May board report and will be open registration until June 14th.
- The LRE is conducting their yearly site review of Prevention Services on June 21st

### TREATMENT:

- The state is conducting a Region 3 audit for the State Opioid Response (SOR funds) on June 15th. This will involve the carry forward dollars that are more specific to Opioid focused and the SOR 2 dollars which allow for stimulant misuse focus. Our agency also receives SOR 2 funds that are specific to prevention and support time to facilitate the Prime for Life curriculum.
- As we continue to look closer at quarterly and updated Substance Use Disorder Treatment evaluation information (completed by KWB Strategies for the LRE), we use this data to help drive our questions around access, availability and treatment programming. The following graphs provide a highlight of the funded priority for pregnant women. What we see provided by the graph helps us develop critical questions to move forward such as:

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Are pregnant women not seeking services for SUD?  
Are services/clinicians not trained to handle this population?  
Are we working with the medical community to ensure proper referrals?  
Are pregnant women more apt to engage in services but drop out?  
How can this information drive any prevention services we provide in the community?

### Priority: WOMEN'S SPECIALTY SERVICES

Metric #20. Increase # of pregnant women served (annual metric)

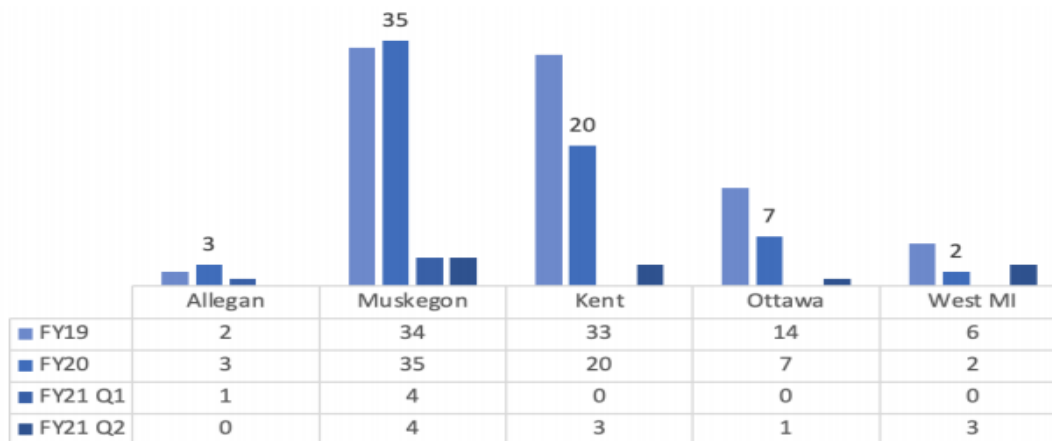
#### Data Highlights:

The number of pregnant women served in the LRE region has been decreasing in recent years. FY21 year-to-date only 16 pregnant women have been served; 8 of these individuals were served by Muskegon County.

Number of Pregnant Women Served,  
LRE Region (T.33)

FY17	103
FY18	91
FY19	89
FY20	68
FY21 1Q	5
FY21 2Q	11

Number of Pregnant Women Served by CMHSP (T.33)



Note: For this analysis, records include only those with a discharge during the reported FY. If Admit Setting did not equal Discharge Setting, assumption was made that pregnant status was same at first admission.