

Policy & Procedure

ACCMHS

Allegan County Community Mental Health Services
P.O. Box 130, 3283 122nd Avenue, Allegan, MI 49010

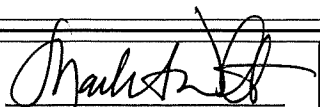
POLICY/PROCEDURE TITLE: Dignity & Respect

POLICY/PROCEDURE #: 1309

Section: Recipient Rights

Developed and maintained by: Recipient Rights Officer

Scope: ☒ ACCMHS Staff ☐ MH/IDD, ☐ Housing, ☐ SUD,
☐ Integrated Health, ☒ ACCMHS Contract Providers
☐ Other _____

Approved By: 

(Executive Director)

Approved By: _____

(Medical Director; as applicable)

DATES

First Effective

12/1986

Revised

03/2020

Supersedes

03/2019

PURPOSE

To assure all consumers, parents, guardians, family members, and advocates are treated with dignity and respect.

APPLICATION

All Allegan County Community Mental Health Services (ACCMHS) staff and contract agency staff.

DEFINITIONS

A) Dignity

To be treated with esteem, honor, politeness; to be addressed in a manner that is not patronizing, condescending or demeaning; to be treated as an equal; to be treated the way any individual would like to be treated.

B) Respect

To show deferential regard for; to be treated with esteem, concern, consideration or appreciation; to protect the individual's privacy; to be sensitive to cultural differences; to allow an individual to make choices.

POLICY

It is the policy of ACCMHS to protect and promote the dignity and respect to which all recipients of services, parents, guardians, family members, and advocates are entitled to.

PROCEDURE

- A) ACCMHS services will be designed to protect and promote the dignity and respect of all consumers. Examples of treating a person with dignity and respect include but are not limited to calling a person by his or her preferred name, knocking on a closed door before entering, using positive language, encouraging the person to make choices instead of making assumptions about what he or she wants, taking the person's opinion seriously, including the person in conversations, allowing the person to do things independently or to try new things.
- B) Family members, advocates, and parents/guardians will be treated with dignity and respect.
- C) Family members will be given an opportunity to provide information to the treating professionals.

- D) Family members are provided an opportunity to request and receive general educational information about the nature of disorders, medications, and their side effects, available support services, advocacy and support groups, financial assistance and coping strategies.
- E) Information shall be provided to family members within the confidentiality constraints of Section 748 of the Mental Health Code.

REFERENCE

Michigan Mental Health Code
MDHHS ORR Attachment B