

YOUR RIGHTS

Every person who receives public mental health services has certain rights to protect them. Your rights specific to mental health services are identified in the Michigan Mental Health Code, the law that governs the delivery of public mental health and developmental disability services in Michigan. Some of your rights include:

- The right to be free from abuse and neglect.
- The right to confidentiality (privacy).
- The right to be treated with dignity and respect.
- The right to services that meet your needs.

You have many other rights specific to your mental health services. More information about your rights is contained in the booklet titled “Your Rights when Receiving Mental Health Services in Michigan.” You will receive this booklet, and have your rights explained to you, when you first start services, and then once every year. You may ask for this booklet, or ask questions about your rights, at any time.

Office of Recipient Rights

3283 122nd Ave., Allegan, MI 49010

Direct Line: 269-628-5715

Toll Free: 1-800-795-6617 ext. 2739

ABOUT US

At OnPoint, we provide substance use disorder treatment, housing assistance, and managed mental health care, along with a variety of services and supports to residents of Allegan County. Quality services are provided to people with mental illness, people with intellectual and developmental disabilities, vulnerable children and transition-age youth.



OUR VISION

Building a community which provides integrated behavioral health care effectively, efficiently, and sustainable for all who require it.

OUR MISSION

Strengthening our community by improving and advocating for the lives of individuals and families.

RIGHTS

The rights staff can assist and assure that rights are respected. The Recipient Rights Staff will assist in filing a complaint if an individual believes his or her rights have been violated. Please contact our Recipient Rights Officer at 269-628-5715.



Getting you back into the fold of life.



CONTACT US

Address

3283 122nd Ave.
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Phone

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Toll-Free

1-877-608-3568

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269-686-5313

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Email

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Hours: Monday-Friday: 8am to 5pm

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OUR SERVICES

At OnPoint, we provide a range of services to all individuals with full inclusivity and without regard to national origin, religious or political beliefs, disability, or financial incomes. We work to constantly improve.

We monitor how our services are delivered and the ways our services help people. Others' opinions are important to us. We ask for and use ideas for improving the quality of our services.

ACCESS CENTER

▶ **24-hour mental health emergency services and crisis intervention services are available.**

▶ **Psychiatric hospital evaluations completed within 3 hours of request.**

▶ **Assessment and evaluation for all agency services.**

▶ **Information and referral.**

▶ **Medicaid and Medicare may be accepted.**

▶ **For 24 Hour Crisis services call 269-673-0202 or 888-354-0596.**



ADULT SERVICES

- **Pre-Admission Screening (PASARR)**
- **Omnibus Budget Reconciliation Act (OBRA) Services**
- **Adult Outpatient**
- **Psychiatric Services**
Psychiatric evaluation, medication review, health services, and monitoring.
- **Children and Family Services**
- **Assertive Community Treatment (ACT)**
24/7 including psychopharmacologic care.
- **Crisis Services**
24/7 including assessment crisis counseling, risk assessment, inpatient hospitalization, and crisis residential services.

CHILDREN'S SERVICES

- **Clinical Based Therapy**
- **Home Based Therapy**
- **Infant Mental Health**
- **Support Coordination and Case Mgmt.**
- **Psychiatric Services**
- **Wraparound Care**
- **Respite Care**
- **Autism Applied Behavior Analysis**
- **Evidence Based Practices**

DEVELOPMENTAL DISABILITIES

- **Support and Service Coordination for Adults and Children**
- **Self Advocacy Training and Support**
- **Making a Service Budget**
- **Planning and Support for Life Transitions**
- **Support and Skills Training to Live on Your Own**
- **Help Finding, Learning and Keeping a Job**
- **Self Employment**
- **Help Managing Social Security and Other Benefits**
- **Respite Care**
- **Occupational Therapy (OT)**
- **Nursing Services**
- **Speech and Language Therapy**
- **Clinic Based Therapy**
- **Psychiatric Services**

SUBSTANCE ABUSE

We assist those currently experiencing problems with the use of alcohol or other drugs, as well as those required to participate in treatment for substance misuse. Our services include:

- **Urine/ Drug Screens**
- **Prevention Services**
- **Peer Assistant Leadership**
- **Youth Education on Smoking**
- **Allegan Tobacco Reduction Coalition**
- **Youth Adventure Program**
- **Skill Building Groups**

HOUSING ASSISTANCE

Allegan County Homeless Assistance Program (HAP) is the Housing Assessment and Resource Agency managed by OnPoint chosen by the Allegan County Continuum of Care as the central point of Allegan County.

What Do We Provide?

Housing screening, housing assessment, information/ referrals, and case management.

Current Programs

- **ESP (Emergency Shelter Program)**
- **ESG (Emergency Solutions Grant)**
- **PSH/ RRH (Permanent Supportive Housing/ Rapid Rehousing)**

PERSON-CENTERED PLANNING

We are committed to and deliver Person-Centered Planning (PCP). We personally work with you to develop a treatment and support plan. PCP is a protected right under the Michigan Mental Health Code.

