

Priority Issue	Reasons For Priority	CMHSP Plan
1.Ensure efficient and effective delivery of services.	Many stakeholders representing several stakeholder groups have identified the need for multiple service delivery options.	OnPoint will be more open to different means of providing services. We will maintain our ability to offer services remotely, while also providing face-to-face services based on consumer want and need.
2.Increase opportunities for additional consumer support and input.	Stakeholders from multiple stakeholder groups have identified the need for additional consumer support.	OnPoint will increase education opportunities to the general public. We will also make our board meetings open to the public virtually, (via Microsoft Teams and/or YouTube Live), thus increasing the opportunity for consumers/stakeholders to offer input.
3.Increase our support of children/youth services.	Multiple stakeholder groups identified a need for additional support for children/youth services.	OnPoint understands there is a great deal of pressure on our children/youth, as well as our educators. Our Prevention Team will work with the school systems to ensure that their needs are being addressed and are adequately supported.
4. Increase training/resource opportunities for OnPoint staff and contracted providers.	Multiple stakeholder groups identified a need for additional training/resources for service providers.	OnPoint will more openly identify training opportunities for our providers and staff members. Our new website will include additional trainings/resources and a link to that information will be shared with our provider network.
5. Increase staff support.	Multiple stakeholder groups identified staffing issues as a barrier to quality service.	The CCBHC grant has enabled us to better serve our community by expanding our services and hiring additional staff members for several OnPoint departments. In addition, internal positions will be reorganized so that we can operate more efficiently.