

## AGENDA

**OnPoint Board**  
**Tuesday, February 21, 2023**  
**5:30 pm**

County Services Building, 3283 122<sup>nd</sup> Avenue, Allegan  
Allegan County Commission Board Room

Also available virtually at the link or phone number below:

### Microsoft Teams meeting

**Join on your computer or mobile app**

[Click here to join the meeting](#)

**Or call in (audio only)**

[+1 616-327-2708,896969400#](tel:+16163272708,896969400#) United States, Grand Rapids

Phone Conference ID: 896 969 400#

**NOTE: At this time, in-person attendance capacity is limited. Social distancing is required.**

1. Call to Order – Commissioner Gale Dugan
2. Pledge of Allegiance
3. Provision for Public Comment – Agenda items only, subject to 5” limit per speaker
4. Approval of Agenda
5. Consent Agenda – *All items listed are considered to be routine and will be enacted by one motion. There will not be separate discussion of these items. If discussion is desired, that item will be removed from the Consent Agenda upon request of any board member and will be considered separately.*
  - a. **Motion** – Approval of prior minutes:
    - i. Executive Committee Meeting (01.13.2021)
    - ii. RRAC Meeting (01.17.2023)
    - iii. Board Meeting (01.17.2023)
    - iv. Building Committee Meeting (01.17.2023)
    - v. Finance Committee Meeting (01.17.2023)
    - vi. Program Committee Meeting (01.17.2023)
6. Building Committee – Commissioner Gale Dugan
7. Program Committee – Alice Kelsey
8. Finance Committee Report – Beth Johnston
  - a. **Motion** – Approval of Voucher Disbursements January 2023
  - b. **Motion** - Approval of Contracts FY2023
9. Recipient Rights Advisory Committee (Feb/Apr/Jun/Aug/Oct/Dec) – Glen Brookhouse
10. Chairperson’s/Executive Committee Report – Commissioner Gale Dugan
11. LRE updates – Stephanie VanderKooi
12. OnPoint Executive Director’s Report – Mark Witte
13. Provision for Public Comment (any topic, subject to 5” limit per speaker) – Commissioner Dugan
14. Board Member Comments
15. Adjournment

Future meetings (tentative):

March 17, 2023 – 2:30 pm – Executive Committee

March 21, 2023 – 3:30 pm – Building & Rights Committee

March 21, 2023 – 4:00 pm – Finance Committee

March 21, 2023 – 4:15 pm – Program Committee

March 21, 2023 – 5:30 pm – Full Board

OnPoint  
**Building Committee**  
February 21, 2023 – 3:30 pm  
Location: OnPoint, 3282-122<sup>nd</sup> Street, Allegan, MI 49010

**Board Members:**  Gale Dugan       Mark DeYoung       Beth Johnston       John Weerstra  
**Staff Members:**  Nan Lawrence       Erinn Trask       Mark Witte

Proposed Agenda:

1. Review/Approval of Agenda
2. Review/Approval of Prior Minutes
3. Construction Report
4. Financial Report
5. Other
6. Next Meeting Date
7. Adjournment

OnPoint  
**Building Committee Minutes (DRAFT)**  
January 17, 2023 – 3:30 pm  
Location: OnPoint, 3282-122<sup>nd</sup> Street, Allegan, MI 49010

**Board Members:**  Gale Dugan       Mark DeYoung       Beth Johnston       John Weerstra (RRAC)  
**Staff Members:**     Nan Lawrence       Erinn Trask       Mark Witte

1. **Call to Order** – Chairperson Gale Dugan called meeting to order at 3:30 pm.
2. **Review/Approval of Agenda** – Members reviewed the draft agenda for today’s meeting. Commissioner Mark DeYoung moved, with a second from John Weerstra, that the agenda be approved as presented. All in favor. Agenda was approved.
3. **Review/Approval of Prior Minutes** – Members reviewed the draft minutes of the prior meeting found in today’s board packet. Beth Johnston moved, with a second from Commissioner Mark DeYoung, that the minutes of the prior meeting be approved as drafted. All in favor. Minutes were approved.
4. **Construction Report** – Construction report consisted of verbal updates by staff on (a) recent water damage from backups from frozen downspouts, (b) an update on delivery schedule for roof-top air handlers – expected to be shipped 3/16/2023, (c) timeline for completion and moving, and (d) bulletin 10 items.
5. **Financial Report** – Financial report provided Erinn Trask covered the large-picture budget overview for the building construction as well as a discussion on selected items (parking lot resurfacing, fiber optic cabling, generator, overruns of various kinds, allowance sufficiencies). To complete everything on our current list, we may slip into the red by some \$150K to \$400K, though that is a very uncertain figure. Mark Witte briefly discussed approaches that can be made for fundraising if needed as a contingency.
6. **Other** – Chairperson Gale Dugan presented models of gavels that could be made from the historic piece of wood we have received from the barn beam of one of our neighbors. Committee members expressed their preferences; Dugan will proceed on the basis of that input.
7. **Next Meeting Date** – Tuesday, February 21, 2023 at 3:30 pm.
8. **Adjournment** – John Weerstra moved, with a second from Beth Johnston, that the agenda be approved as presented. All in favor. Meeting adjourned at 4:00 PM.

Submitted by Mark Witte

## AGENDA

**OnPoint  
Recipient Rights Advisory Committee (RRAC)  
Tuesday, February 21, 2023  
3:30 pm**

County Services Building, 3283 122<sup>nd</sup> Avenue, Allegan,  
Board Conference Room

1. Call to Order – Glen Brookhouse, Chairperson
2. Public Comment – Agenda Items Only, Subject to 5-Minute Limit Per Person
3. Approval of/Additions to Agenda
4. Approval of Prior Meeting Minutes – December 2022
5. Review ORR Status Report – Kelsey Newsome
6. Other Business
  - a. Discuss frequency of RRAC meetings
7. Public Comment – Any Topic, Subject to 5-Minute Limit Per Person
8. Adjournment, Next Meeting

RRAC members are:

Glen Brookhouse, Chair; Stacy Engelsman, Vice Chair;  
Amy Clugston, John Weerstra, Richard Wiley, and Craig VanBeek

**2023 Meeting Dates:** February 21, Future dates TBD

**RRAC. (Excerpt from Board Bylaws, Art. VII. Section 1d (page 5) approved by ACCMHS Board 2021.)**

*Pursuant to MCL 330.1757, the board of each community mental health services program shall appoint a recipient rights advisory committee consisting of at least 6 members. The membership of the committee shall be broadly based so as to best represent the varied perspectives of the community mental health services program's geographic area. At least 1/3 of the membership shall be primary consumers or family members, and of that 1/3, at least 1/2 shall be primary consumers. The recipient rights advisory committee shall do all of the following:*

- (a) Meet at least semiannually or as necessary to carry out its responsibilities.*
- (b) Maintain a current list of members' names to be made available to individuals upon request.*
- (c) Maintain a current list of categories represented to be made available to individuals upon request.*
- (d) Protect the office of recipient rights from pressures that could interfere with the impartial, even-handed, and thorough performance of its functions.*
- (e) Recommend candidates for Director of the Office of Recipient Rights to the Executive Director, and consult with the Executive Director regarding any proposed dismissal of the Director of the Office of Recipient Rights.*
- (f) Serve in an advisory capacity to the Executive Director and the Director of the Office of Recipient Rights.*
- (g) Annually review the funding of the ORR during the budgetary process in accordance with 755(2) of the Code (MCL 330.1755(2)). Review and provide comments on the report submitted by the Executive Director to the community mental health services program board under section 755 (MCL 330.1755).*
- (h) Serve as the appeals committee for a recipient's appeal under section 774 (MCL 330.1774).*
- (i) Meetings of the recipient rights advisory committee, except when meeting as Appeals Committee, are subject to the open meetings act, Act No. 267 of the Public Acts of 1976, MCL 15.261 to 15.275. Minutes shall be maintained and made available to individuals upon request.*

**MINUTES**  
**RECIPIENT RIGHTS ADVISORY COMMITTEE (RRAC)**  
**December 20, 2022**  
**3:31 pm-4:14 pm**

**Committee Members Present:**

Glen Brookhouse, Chairperson  
John Weerstra, Board Member  
Richard Wiley, Community Member  
Craig VanBeek, Board Member

**Committee Members Not Present:**

Stacy Engelsman, Vice Chairperson  
Amy Clugston, Board Member

**Staff Present:**

Kelsey Newsome, Recipient Rights Director  
Allison Kridler, Recipient Rights Officer  
Samantha Dereski, Recipient Rights Officer  
Melisse Hughes, ORR Specialist

**Staff Not Present:**

**Members of the Public Present:** None

1. **CALL TO ORDER** ~Chairperson Glen Brookhouse called the meeting to order at 3:31 pm.
2. **PUBLIC COMMENT** ~ Chairperson Glen Brookhouse opened an opportunity for public comment. No public comment. Chairperson Glen Brookhouse closed the opportunity for public comment.
3. **APPROVAL OF/ADDITIONS TO AGENDA** ~ Chairperson Glen Brookhouse proposed to approve agenda as written. Board Member John Weerstra supported the motion, 2<sup>nd</sup> by Community member Dick Wiley. Unanimously approved by a voice vote.
4. **Approval of Prior Meeting Minutes** ~ Chairperson Glen Brookhouse motioned to approve the October 18, 2022 meeting minutes. Board Member John Weerstra supported the motion, 2<sup>nd</sup> by Community member Dick Wiley. Unanimously approved by a voice vote.
5. **Review of ORR Status Report** ~ Recipient Rights Director Kelsey Newsome also went over the ORR Status report. The trend has been fewer incident reports. Discussion of the restructuring with-in OnPoint.
6. **Review Annual Report** ~ Recipient Rights Director Kelsey Newsome discussed the Annual Report. Motion to submit the report to OnPoint Board and MDHHS ORR with no recommendations made by Chairperson Glen Brookhouse. Seconded by Dick Wiley.
7. **OTHER BUSINESS** ~ Chairperson Glen Brookhouse recommended that RRAC consider decreasing frequency of meetings to quarterly – to be reviewed at next meeting.
8. **Public Comment** ~ No public comment.
9. **ADJOURNMENT** – Motion to adjourn made by Chairperson Glen Brookhouse supported by Board Member John Weerstra and approved unanimously by voice vote. Adjourned at 4:14 pm.

Respectfully Submitted by,

*Melisse Hughes*

Melisse Hughes

Corporate Compliance and Office of Recipient Rights Specialist

**RECIPIENT RIGHTS ADVISORY COMMITTEE (RRAC)  
February 2023 STATUS REPORT**

Reporting Period: December 2022 & January 2023  
Submitted by Kelsey Newsome, LMSW, Recipient Rights Director  
ORR Direct Line: 269-628-5715; email [knewsome@onpointallegan.org](mailto:knewsome@onpointallegan.org)

**December 2022 & January 2023 Allegations**

Abuse II – Non-Accidental Act	2
Abuse II – Emotional Harm	1
Abuse III	1
Neglect III	2
Treatment Planning Person Centered Process	1
Dignity & Respect	9
Mental Health Services Suited to Condition	6
Out of Jurisdiction	1
Sanitary/Humane Treatment	1
Video Surveillance	1
Disclosure of Confidential Information	1
Safe Treatment Environment	1
<b>Total Allegations</b>	<b>27</b>

**FY 23 Timeliness Report:**

	No Right Involved/ Out of Jurisdiction (Acknowledgement Letter Only)	≤ 30 days	≤60 days	≤90 days	>90 days	Total
<b>December 2022 &amp; January 2023 Closed Allegations</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>29</b>	<b>0</b>	<b>31</b>
<b>Open Allegations</b>	<b>0</b>	<b>14</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>26</b>
<b>Total</b>						<b>31</b>

**All past extended cases have now been closed.**

**Progress Updates on FY 23 Annual Report Goals:**

<b>Goal</b>	<b>Updates/Current Status</b>
<p>ORR will work collaboratively with QI and Compliance to improve the incident reporting process. Objectives to accomplish this goal include: a) update incident reporting policy and supporting forms b) review standards with internal and contracted provider staff c) update internal codes used to process IRs d) monitor compliance during annual provider site reviews.</p>	<ul style="list-style-type: none"> <li>a) Policy has been updated. Forms TBD</li> <li>b) Policy changes sent to all internal staff and reviewed at January Provider Network Meeting</li> <li>c) TBD</li> <li>d) Ongoing – In process</li> </ul>
<p>ORR will work with recipients to develop examples to include in recipient rights trainings.</p>	<p>TBD</p>
<p>ORR will work with the OnPoint Provider Network staff to strengthen Recipient Rights orientation/training for management and owner level staff for contracted providers.</p>	<p>TBD</p>



## AGENDA

### OnPoint Finance Committee February 21, 2023

4:00 pm – immediately following the Building and RRAC Committees

County Services Building, 3283 122<sup>nd</sup> Avenue, Allegan  
Nederveld Room

**NOTE: At this time, in-person attendance capacity is limited. Social distancing is required.**

1. Call to Order – Beth Johnston, Chairperson
2. Public Comment – Agenda Items Only, Subject to 5-Minute Limit Per Person
3. Approval of Agenda
4. Approval of Minutes
5. Review of Written Reports
  - a. Administrative Services Report – Erinn Trask, Chief Financial Officer
  - b. Facilities & Human Resources – Nan Lawrence, Director of Human Resources
6. Action Items
  - a. Voucher Disbursements January 2023
  - b. Contracts FY2023
7. Informational Items
  - a. December 2022 Financial Reports
8. Finance Committee Member Comments
9. Public Comment – Any Topic, Subject to 5-Minute Limit Per Person
10. Adjournment until next meeting: March 21, at 4:00 pm.

Finance Committee: Beth Johnston, Chair; Glen Brookhouse, Vice Chair;  
Mark DeYoung, John Weerstra and Karen Stratton.

Finance Committee. (Excerpt from Board Bylaws, Art. VII. Section 1b (page 5) approved by ACCMHS Board May 2021.) *The Finance Committee shall consist of not less than 4 and not more than 6 Board members, and shall include the Authority's chief financial officer as an advisor. The Committee shall review the financial position of the Authority in relation to state, county, federal and other funding sources; the budget and allocations and third party payments; address audit issues when appropriate; analyze financial reporting requests/ requirements and Authority expenditures; and consider such other financial matters as the Board or the Chairperson of the Board may refer to the Committee. The Chairperson of the Finance Committee shall be the Board Treasurer. The Finance Committee shall meet monthly, on a regular basis, at a date and time determined by the Chairperson. A finance committee will typically be responsible for monitoring and communicating to the board about the organization's overall financial health. Its core duties are likely to include participating in and overseeing: the development of the organization's budgeting and financial planning, the creation of the organization's internal controls, the preparation and distribution to the board of timely, accurate, user-friendly financial reports, and the implementation of safeguards to protect the organization's assets.*

Allegan County Community Mental Health Services  
**DRAFT Finance Committee Minutes**  
January 17, 2023 – 4:00 pm  
Location: County Services Building in the Nederveld Room

**Board Members Present:** Glen Brookhouse, Beth Johnston, Gale Dugan, John Weerstra

**Board Members Absent:** Mark DeYoung, Karen Stratton

**Staff Members:** Mark Witte, Nikki McLaughlin

**Public Present:** None

1. **Call to Order** – Beth Johnston, Chairperson, called the meeting to order at 4:00 pm.

2. **Public Comment** – None

3. **Approval of Agenda**

Moved: Gale Dugan

Supported: John Weerstra

Motion carried.

**Approval of Minutes**

Moved: Gale Dugan

Supported: Glen Brookhouse

Motion carried.

4. **Review of Written Reports:**

a. Administrative Services Report

Ms. McLaughlin reviewed the report and was available for questions.

b. Facilities & Human Resources

5. **Action Items:**

a. The Finance Committee recommends that the OnPoint Board approve the December 2022 disbursements totaling \$3,541,422.42.

Moved: John Weerstra

Supported: Gale Dugan

Motion carried.

6. **Informational Items**

a. November 2022 Financial Reports reviewed with Administrative Report.

7. **Finance Committee Member Comments**

No comments.

8. **Public Comment**

None

9. **Next Meeting** – February 21, 2023 at 4:00 pm.

10. **Adjournment**

Moved: John Weerstra

Supported: Glen Brookhouse

Motion carried.

Meeting adjourned at 4:35 pm.



## **Administrative Services Board Report February 2023**

Submitted by Erinn A. Trask, CPA, Chief Financial Officer

269.303.8945 – [ETrask@OnPointAllegan.org](mailto:ETrask@OnPointAllegan.org)

Construction on the building project is expected to be completed in early spring. We are processing the twelfth construction draw totaling \$379,548.09, which will be funded through the United States Department of Agriculture (USDA) loan. We have approved one new change order since last month totaling \$58,854, for new downspouts and related expenses. We continue to meet with Cornerstone Construction and Schley Nelson Architects to review change orders, requests for information, and project status.

This month's packet includes the monthly financial report for December 2022. This is the third month under the agency's new chart of accounts after implementing Standard Cost Allocation. We are required to track staff time and costs at a greater level of detail than in the past, and to change the methodology we use to allocate costs. Overall, this change in methodology has not resulted in a significant change in cost by funding source. The Summary Schedule of Revenues and Expenses by Fund Source shows the difference between the revenue received from the Lakeshore Regional Entity (LRE) and the State of Michigan Department of Health and Human Services (MDHHS) and the eligible expenses incurred by OnPoint. These fund sources are cost settled at the end of each year, and any unspent funds are required to be returned to the LRE or MDHHS. We are projecting to return approximately \$643,000 (MH Medicaid and SUD Medicaid combined) to the LRE and carry forward/lapse approximately \$171,000 in General Funds back to MDHHS.

Due to the change in the chart of accounts, and as we are still finalizing the September 2022 balances to carryforward, no balance sheet has been included in the December monthly report.

As of December 31, 2022, OnPoint has received revenue close to budget in almost every category. Grant revenue is recognized based on expenses incurred to date. Most expenses are reasonable in comparison to the budget. Explanations for significant variances are as follows:

- Salaries and Wages, along with Fringes, are less than year-to-date budget due to the number of vacancies and new positions added for the year.
- Supplies are purchased periodically, and therefore it is not expected that the amount spent will align with the year-to-date budget.
- Occupancy includes certain costs budget for once the new building is placed in use.

Following the statements are several charts showing the trending of capitation revenue from the LRE for the past three fiscal years. Additionally, there are several charts comparing the revenue and expense by funding category for each month of this fiscal year. Finally, there are key indicators tables showing summary service data for each month of the fiscal year to date.

Sincerely,

Erinn A. Trask, Chief Financial Officer  
Monday, February 13, 2022

# Human Resources Board Report ~ February 2023

Submitted by Nan Lawrence

269-673-6617, ext. 2731; [nlawrence@onpointallegan.org](mailto:nlawrence@onpointallegan.org)

## NEW HIRES

Last Name	First Name	Position	Date of Hire
Veldman	Jeff	Nurse Practitioner	11/14/22
Huizenga	Josie	Access Clinician	12/12/22
Osentoski	Scott	Children's Case Manager	1/3/23
Griffith	Rob	Community Nurse	1/3/23
Johnson	Sarah	Children's Home-Based Clinician	1/17/23
Steward	D'Andre	Housing Case Manager	1/17/23
Ferry	Dave	Crisis Clinician	1/17/23
Pierre Jr.	Andre	Chief Financial Officer	2/13/23

## SEPARATIONS

Last Name	First Name	Position	Date of Separation
Day	Bryan	Adult Outpatient Supervisor	12/16/22
Burza	Shelley	Self Determination Coordinator	12/16/22
Grohowski	Sarah	Nurse Practitioner	1/11/23
Anderson	Amy	Biller/Coder	1/20/23
Kole	Mark	Adult Outpatient Clinician	1/27/23
Button	Randy	Children's Home-Based Clinician	2/10/23

**Employee Engagement Committee:** The EEC has been meeting monthly. The Committee is working on a charter. We have a few more pieces to finalize but expect it to be done in March. The Committee is hosting a "Hot Cocoa Bar" on Tuesday, February 14 for all staff. There will be hot cocoa in each of the buildings for staff to enjoy throughout the day. Good progress is being made and we look forward to sharing some great team building events in 2023.

**Positions:** HR is staying busy with interviews and onboarding. We have welcomed several new staff over the past couple of months and look forward to welcoming new staff for the following positions:

1. Crisis Services Therapist
2. Adult Outpatient Supervisor
3. Peer Recovery Coach
4. Secretary
5. Substance Use Disorder Clinician

**Building:** HR continues to work on several different aspects of the building.

1. Move Prep – currently seeking 3 quotes for the move.
2. Developing a moving plan for staff
3. Furniture – installation of the Haworth furniture will begin on March 1<sup>st</sup>.



<b>Full Board ACTION REQUEST</b>	<b>Subject:</b>	<b>Voucher Disbursements</b>	
	<b>Meeting Date:</b>	February 21, 2023	
	<b>Requested By:</b>	Beth Johnston, Finance Committee Chairperson	
<b><u>RECOMMENDED MOTION:</u></b>			
<b><u>The Finance Committee recommends that the OnPoint Board approve the January 2023 disbursements totaling \$4,108,579.12.</u></b>			
<b><u>SUMMARY OF REQUEST/INFORMATION:</u></b>			
<u>Date Issued:</u>	<u>Voucher Number:</u>	<u>Type:</u>	<u>Amount:</u>
January 4, 2023	N/A	Loan Payment	\$21,334.00
January 6, 2023	P1689	Payroll	\$400,230.08
January 17, 2023	V0896	Vendor	\$1,481,886.75
January 20, 2023	P1690	Payroll	\$592,608.78
January 23, 2023		Construction	\$470,719.80
January 31, 2023	V0897	Vendor	\$1,141,799.71
<b><u>BUDGET/FINANCIAL IMPACT</u></b>			
<ul style="list-style-type: none"> <li>• These disbursements are part of the approved fiscal year 2023 operating budget for OnPoint.</li> </ul>			
<b>BY:</b> Erinn Trask, Chief Financial Officer		<b>DATE:</b> February 13, 2023	



ONPOINT



Period Ended  
December 31, 2022

Monthly Finance  
Report

# ONPOINT

## Summary Schedule of Revenues and Expenses by Fund Source

October 1, 2022 through December 31, 2022

Mental Health Services	Medicaid	Autism	Healthy MI Plan	Medicaid Combined	General Fund
Revenue	\$ 6,109,362	\$ 1,004,980	\$ 712,784	\$ 7,827,126	\$ 426,933
Expense	6,150,855	431,050	873,527	7,455,432	256,366
<b>Revenue over/(under) expenses</b>	<b>\$ (41,493)</b>	<b>\$ 573,930</b>	<b>\$ (160,743)</b>	<b>\$ 371,694</b>	<b>\$ 170,567</b>

Substance Use Disorder Services	Medicaid	Healthy MI Plan	Medicaid Combined	SUD Block Grant	Public Act 2
Revenue	\$ 187,782	\$ 374,184	\$ 561,966	\$ 58,661	\$ -
Expense	105,318	185,015	290,333	58,661	-
<b>Revenue over/(under) expenses</b>	<b>\$ 82,464</b>	<b>\$ 189,169</b>	<b>\$ 271,633</b>	<b>\$ -</b>	<b>\$ -</b>

This financial report is for internal use only. It has not been audited, and no assurance is provided.



# ONPOINT

## Statement of Revenue, Expenses and Change in Net Position

October 1, 2022 through December 31, 2022

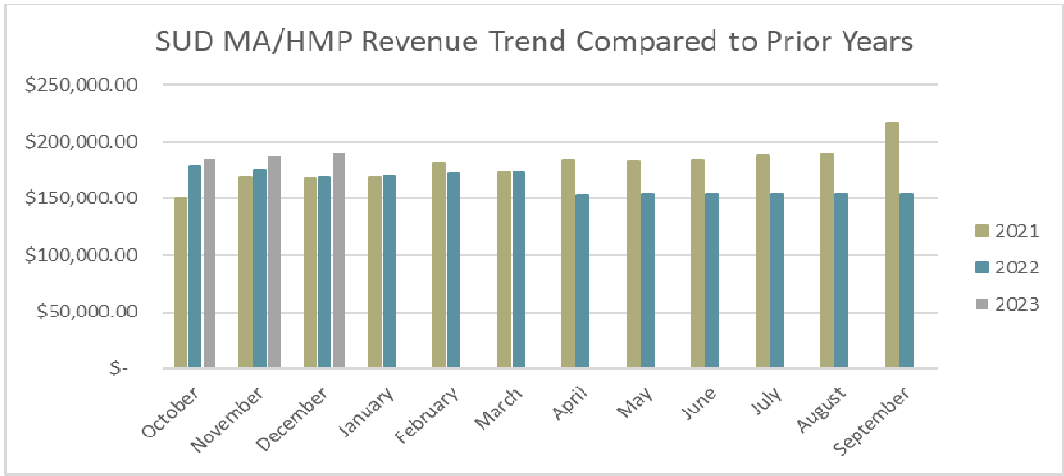
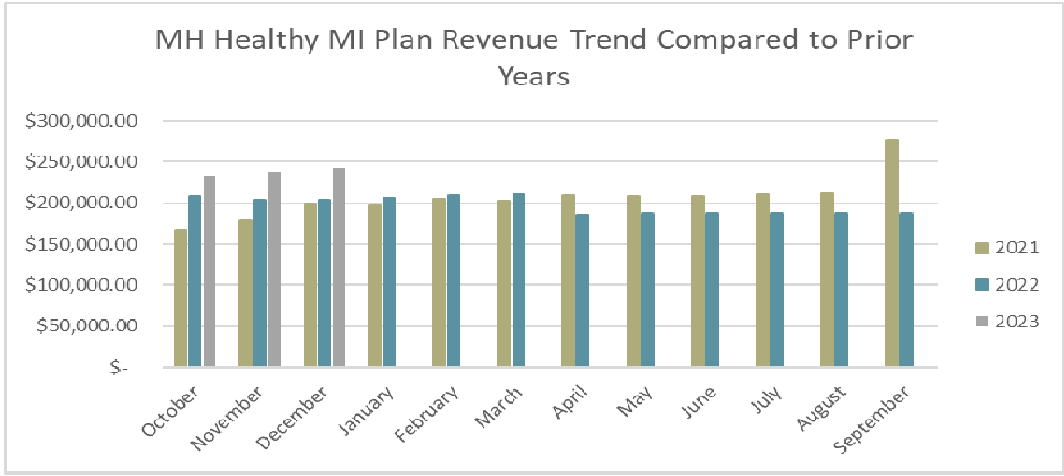
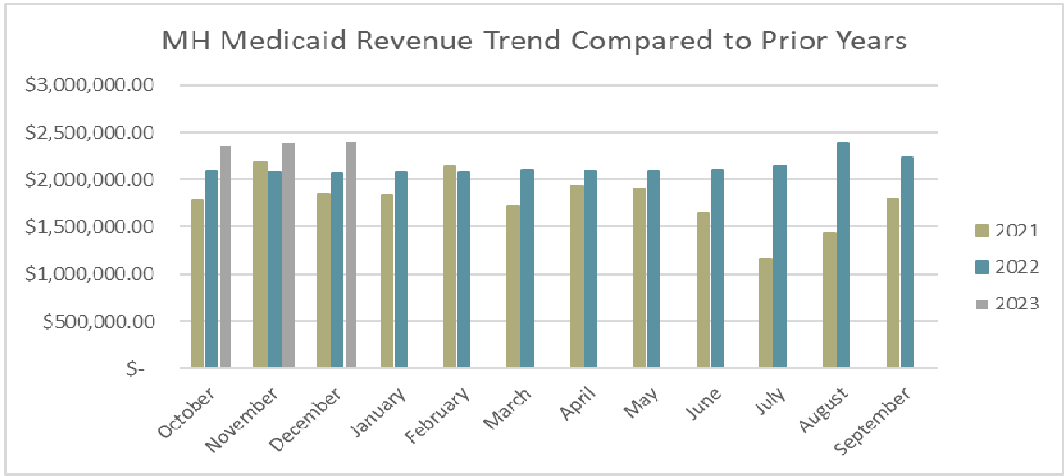
Percent of Year is 25.00%

	Total FY 2023 Budget	YTD Totals 12/31/22	Under/(Over) Budget	Percent of Budget - YTD
<b>Operating revenue</b>				
Medicaid:				
Traditional Capitation	\$ 25,193,969	\$ 6,109,362	\$ 19,084,607	24.25%
Traditional Capitation-Autism	3,937,779	1,004,980	2,932,799	25.52%
Traditional Settlement	(619,666)	(532,437)	(87,229)	
Healthy Michigan Capitation	2,697,512	712,784	1,984,728	26.42%
Healthy Michigan Settlement	(274,727)	160,743	(435,470)	
Substance use disorder revenue:				
Traditional Capitation	730,726	187,782	542,944	25.70%
Traditional Settlement	(465,390)	(82,464)	(382,926)	
Healthy Michigan Capitation	1,541,824	374,184	1,167,640	24.27%
Healthy Michigan Settlement	(983,316)	(189,169)	(794,147)	
State General Fund:				
Formula Fundings	1,707,737	426,933	1,280,804	25.00%
Settlement	(110,377)	(170,567)	60,190	
Grants and earned contracts	5,109,145	844,879	4,264,266	16.54%
Local funding	346,095	86,524	259,571	25.00%
Other reimbursements and revenue	268,262	101,993	166,269	38.02%
<b>Total operating revenue</b>	<b>\$ 39,079,574</b>	<b>\$ 9,035,527</b>	<b>\$ 30,044,047</b>	<b>23.12%</b>
<b>Operating expenses</b>				
Salaries and wages	\$ 11,496,279	\$ 2,370,031	\$ 9,126,248	20.62%
Fringe benefits	3,818,274	710,434	3,107,840	18.61%
Supplies and materials	409,807	41,828	367,979	10.21%
Provider Network services	20,980,022	5,160,268	15,819,754	24.60%
Contractual Services	1,642,209	585,548	1,056,661	35.66%
Professional development	98,941	19,876	79,065	20.09%
Occupancy	186,154	15,743	170,411	8.46%
Miscellaneous expenses	356,194	50,367	305,827	14.14%
Depreciation	14,423	2,054	12,369	14.24%
<b>Total operating expenses</b>	<b>\$ 39,002,303</b>	<b>\$ 8,956,149</b>	<b>\$ 30,046,154</b>	<b>22.96%</b>
<b>Change in net position</b>	<b>77,271</b>	<b>79,378</b>	<b>\$ (2,107)</b>	

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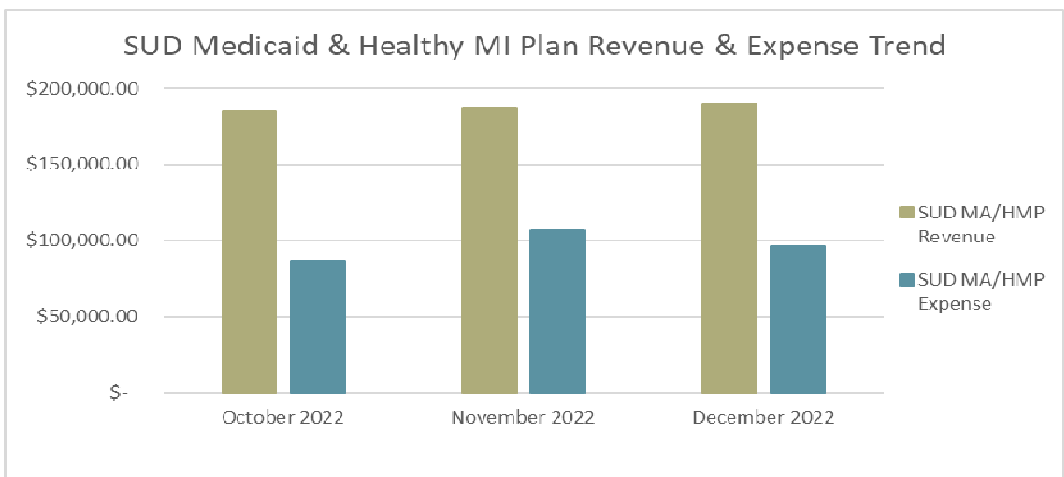
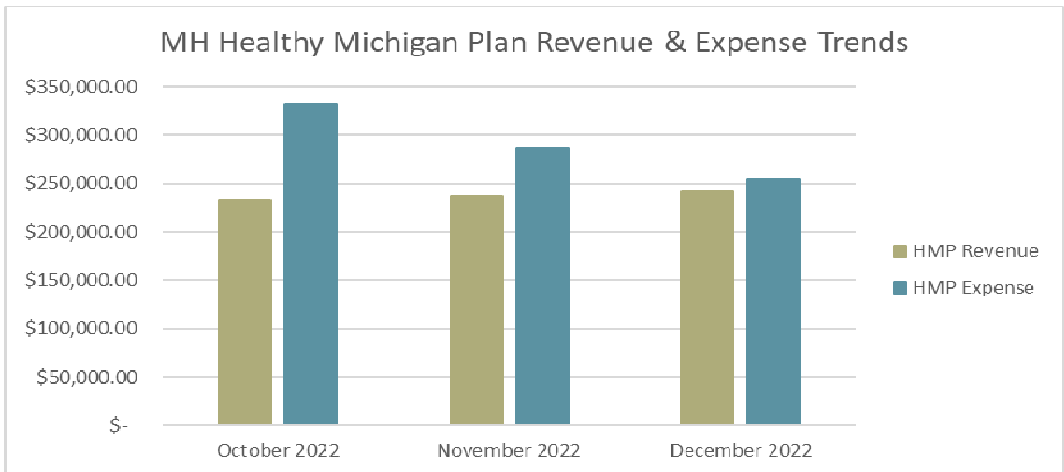
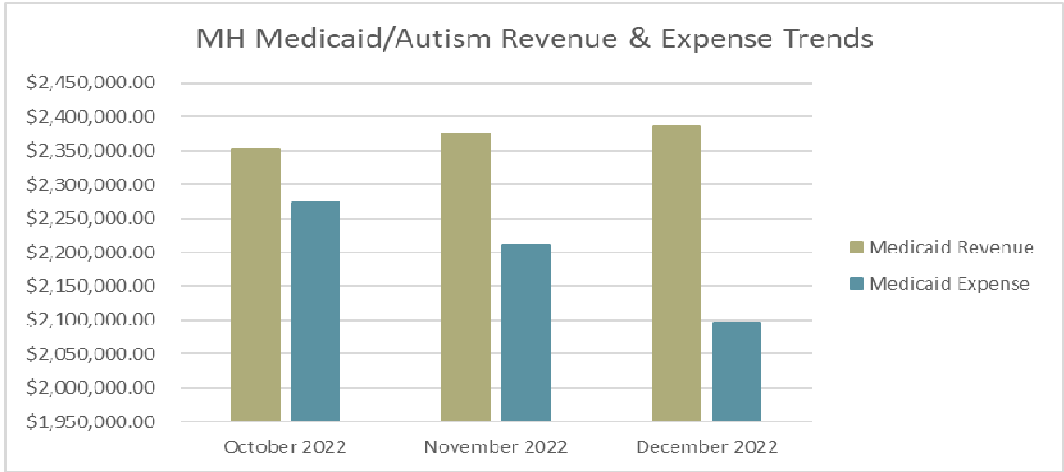
# ONPOINT

## Key Indicators December 31, 2022



# ONPOINT

## Key Indicators December 31, 2022



# ONPOINT

## Key Indicators

December 31, 2022

Internal Program Name	October 2022			
	Total Cost of Services	Number of Clients Served	Total Minutes of Service	Average Cost per Client
Career Concepts	\$ 5,661	10	330	\$ 566
Case Management	\$ 261,987	415	19,012	\$ 631
Outpatient Therapy	\$ 248,969	244	20,271	\$ 1,020
Occupational Therapy	\$ 19,313	11	787	\$ 1,756
ACT Program	\$ 44,192	32	3,569	\$ 1,381
Home Based Services	\$ 87,142	52	8,621	\$ 1,676
Med Clinic Services	\$ 93,400	215	9,933	\$ 434
CCBHC Program	\$ 46,017	163	16,608	\$ 282
SUD Services	\$ 33,754	26	5,183	\$ 1,298
<b>Grand Total</b>	<b>\$ 840,435</b>	<b>899</b>	<b>84,314</b>	<b>\$ 935</b>

Internal Program Name	November 2022			
	Total Cost of Services	Number of Clients Served	Total Minutes of Service	Average Cost per Client
Career Concepts	\$ 18,852	12	1,099	\$ 1,571
Case Management	\$ 265,288	447	19,316	\$ 593
Outpatient Therapy	\$ 264,022	256	21,210	\$ 1,031
Occupational Therapy	\$ 17,015	9	625	\$ 1,891
ACT Program	\$ 53,553	32	4,325	\$ 1,674
Home Based Services	\$ 91,533	51	9,054	\$ 1,795
Med Clinic Services	\$ 76,553	188	8,438	\$ 407
CCBHC Program	\$ 41,761	168	15,954	\$ 249
SUD Services	\$ 44,043	27	6,134	\$ 1,631
<b>Grand Total</b>	<b>\$ 872,620</b>	<b>917</b>	<b>86,155</b>	<b>\$ 952</b>

Internal Program Name	December 2022			
	Total Cost of Services	Number of Clients Served	Total Minutes of Service	Average Cost per Client
Career Concepts	\$ 5,146	9	300	\$ 572
Case Management	\$ 258,660	374	18,752	\$ 692
Outpatient Therapy	\$ 177,970	237	15,618	\$ 751
Occupational Therapy	\$ 27,271	14	1,015	\$ 1,948
ACT Program	\$ 54,605	30	4,410	\$ 1,820
Home Based Services	\$ 59,576	46	5,893	\$ 1,295
Med Clinic Services	\$ 44,215	160	5,286	\$ 276
CCBHC Program	\$ 33,038	168	12,686	\$ 197
SUD Services	\$ 38,057	37	4,572	\$ 1,029
<b>Grand Total</b>	<b>\$ 698,538</b>	<b>873</b>	<b>68,532</b>	<b>\$ 800</b>

This financial report is for internal use only. It has not been audited, and no assurance is provided.

## AGENDA

**OnPoint  
Program Committee  
Tuesday, February 21, 2023  
4:15 pm**

County Services Building, 3283 122<sup>nd</sup> Avenue, Allegan  
Allegan County Commission Board Room

Also available virtually at the link or phone number below:

### Microsoft Teams meeting

**Join on your computer or mobile app**

[Click here to join the meeting](#)

**Or call in (audio only)**

[+1 616-327-2708,896969400#](tel:+16163272708,896969400#) United States, Grand Rapids

Phone Conference ID: 896 969 400#

**NOTE: At this time, in-person attendance capacity is limited. Social distancing is required.**

1. Call to Order – Alice Kelsey, Chair
2. Public Comment – Agenda Items Only, Subject to 5-Minute Limit Per Person
3. Approval of Agenda
4. Approval of Minutes
5. Program Presentation: Adult Services – John Eagle & Laura Furey
6. Written Reports to Program Committee
  - a. Integrated Health – Leanne Kellogg
  - b. Clinical Services – Dr. Geniene Gersh
  - c. Quality Improvement/Performance Management – Mandy Padgett
  - d. Customer Service – Cathy Potter (Feb/May/Aug/Nov)
7. Program Committee Member Comments
8. Public Comment – Any Topic, Subject to 5-Minute Limit Per Person
9. Adjournment – Next meeting March 21, 2023

Program Committee: Alice Kelsey, Chair; Vacant, Vice Chair;  
Kim Bartnick, Robin Klay, Amy Clugston, Emily Schwartz

**Program Committee. (Excerpt from Board Bylaws, Art. VII. Section 1c (page 5) approved by OnPoint Board May 2021.)**

*The Program Committee shall consist of not less than 4 and not more than 6 Board members and shall include the Authority's chief program officer as an advisor. It shall review data and narrative information provided by Authority staff regarding services delivered by community-based service providers and hospital providers; review proposed new programs and existing programs and make recommendations relating thereto; make recommendations which encourage improvement in quality of services; review information with a view towards policy which encourages accountability in areas of programmatic, fiscal, compliance and clinical performance; and review compliance program issues and initiatives and make recommendations relating thereto. The Program Committee shall meet monthly, on a regular basis, at a date and time determined by the committee chairperson.*

**Program Committee Minutes  
January 17, 2023 – 4:15 pm**

**Board Members Present:** Kimberly Bartnick, Commissioner Mark DeYoung, Alice Kelsey and Emily Schwartz (virtual)

**Board Members Absent:** Amy Clugston

**OnPoint Staff Present:** Geniene Gersh, Brenda Holquist, Leanne Kellogg, Tracy Monroe, Brenda Polmanteer, Mandy Padget, Tara Poore and Lauren Tordaro

**Others:** Inna Mason (Rehmann), George Motakis (LRE)

**1. Call to Order**

Ms. Kelsey called the meeting to order at 4:18 pm.

**2. Public Comment**

None.

**3. Approval of Agenda**

Moved: Ms. Bartnick

Supported: Commissioner DeYoung

Motion carried.

**4. Approval of Minutes of December 21, 2022**

Moved: Ms. Bartnick

Supported: Commissioner DeYoung

Motion carried.

**6. Program Presentation – Children’s Services**

Ms. Poore and Ms. Monroe presented and were available for questions.

**7. Program Committee Reports**

a. Integrated Health

Ms. Kellogg reviewed her report and was available for questions.

b. Clinical Services

Dr. Gersh reviewed her report and was available for questions.

c. Quality Improvement/Performance Management

Ms. Padget reviewed her report and was available for questions.

d. Customer Service

None

**7. Program Committee Member Comments**

None.

8. **Public Comment**

None.

9. **Adjournment**

Meeting adjourned at 5:18 pm.

# OnPoint Caring for Allegan County

Adult Clinical Services  
John Eagle LLMSW, QIDP, QMHP  
Laura Furey BA, QIDP, QMHP



## Adult Services Staff

Manager: John Eagle  
Community-Based Services Supervisor: Laura Furey

Mental Health (MH)  
Intellectual and Developmental Disabilities (IDD)  
Certified Behavioral Health Clinic (mild to moderate)  
Substance Use Disorder (SUD)





### **Case Managers/Case Manager Assistants**

Alisa Becklar (MH, IDD, OBRA, CCBHC, SUD development plan)  
Caitlin Clemens (MH, IDD, OBRA, CCBHC, SUD development plan)  
Cheri Jo Schroeder (MH, IDD, CCBHC, SUD development plan)  
Beverly Kluzak (OBRA, IDD, MH)  
Shaina Johnson (MH, IDD, CCBHC, Outpatient Internship)  
Nikkea Kelley (MH, IDD, CCBHC)  
Kennedy Wheeler (CCBHC, MH,)  
Todd Rockwell (MH, IDD, CCBHC)  
Zackary Lindell (MH, IDD, CCBHC)  
Abbi Clark (MH, IDD, CCBHC)  
Nora Keller (MH, CCBHC)  
Tori Stevens (MH, IDD, CCBHC)  
Gina Berry (IDD)  
Amanda Goodman (IDD)  
Angela Messinger (MI, MI/IDD Peer Support)



### **Outpatient Clinicians**

Supervisor: Vacant (John Eagle, Laura Furey)  
Manager: John Eagle

#### **Clinicians:**

Staci Gofton (MH, IDD, CCBHC, SUD development plan)  
Shawn Kolhoff (MH, IDD, CCBHC, SUD)  
Charles Redman (MH, IDD, CCBHC, SUD development plan)  
Jena Smith (MH, CCBHC)  
Rob Chapuran (MH, CCBHC, SUD)  
Patricia Lynne (MH, CCBHC, Children)  
Vacant



**Behavior Specialist**

Adam Brink (MH, IDD, CCBHC,)

**SIS Assessor**

Corie Demski (IDD) (MH only for therapy)

**OBRA Coordinator:**

Beverly Kluzak (MI, IDD, CCBHC)

**Supported Employment**

Josh Behymer (MI, IDD, CCBHC)

**Foundation of Adult Clinical Services****Self-Determination**

Is a value that people served by the public mental health system must be supported to have a meaningful life in the community. This belief means that individuals should have power and control over their lives. This includes making their own choices, being an integrated part of their community, and having an independent meaningful life.

**Person Centered Planning (PCP)**

This process allows individuals to be a significant part in planning their own lives and supports. This process is mandated through the Michigan Mental Health Code and is the philosophy in which OnPoint's Adult Community Team clinicians provide support and services.



**Intellectual and Developmental Disability (IDD) and Mental Health (MH) Case Managers/Case Manager Assistants:**

Case Managers assess, plan, facilitate, care coordinate, evaluate, and advocate for services and supports to meet the needs of individuals struggling with MH, IDD, or co-occurring disorders.

**2022**

Total Primary 462

**2023**

Total Primary 513



**Outpatient /Group Therapy:**

The Outpatient Therapist provide Allegan County residents research and recovery based mental health treatment. The program makes use of ongoing assessment to provide therapy for adult who suffer with the symptoms of mental illness, co-occurring disorders, and/or Intellectual and Developmental Disabilities.

**2022**

Primary- 106

**2023**

CCBHC (mild to moderate)(Traditional CMH consumers) Primary- 293

**Omnibus Budget Reconciliation ACT (OBRA):**

This program is used to assist in determining if a nursing facility is the most appropriate place for an individual with a serious mental illness and/ or Intellectual/developmental disability to receive services and whether they require specialized behavioral/mental health services.



## **Behavioral Services**

Behavioral services such as Positive Support Plans, Functional Behavioral Analysis, and Behavioral Treatment Plans are tools used by OnPoint to ensure the safety of the people we serve, their families, the community, and the people around them. The Behavior Plans use aversive, restrictive or intrusive techniques, or psycho-active medication for behavioral control purposes. There is a specialized committee that reviews each plan at least quarterly.

### **2022**

38 Behavior Plans  
7 Positive Support Plans

### **2023**

44 Behavior Plans  
7 Positive Support Plans



## **Supported Employment/Transition Coordinator**

Is a service that is designed to help people with disabilities to find employment opportunities of their choice. The foundation of this service is that all people, no matter the disability should have the opportunity to work in an integrated setting. Employment can provide meaning and purpose to a person's life, along with promoting recovery and wellness.

### **2022**

4 people in SE

### **2023**

26 people in SE  
16 total Employment placements  
Transition Coordinator (2/1/22)- 4 community/Networking events and 4 Individualized Education Plans or Program (IEP)



### **Support Intensity Scale (SIS) Assessments:**

The SIS is an assessment tool that measures practical support needs that a person with an IDD needs in order to be successful in the community. The SIS is a nationally recognized, valid and reliable assessment tool developed by the American Association of Intellectual Disabilities (AAIDD).

**FY22** 100 SIS assessments

**FY23** (through January) 35 SIS assessments



## **OnPoint Integrated Health and SUD Board Report February 2023 BOARD REPORT**

Submitted by: Leanne Kellogg, Chief Operating Officer, MS, BSN, RN,  
269-673-6617 ext. 4868 email: lkellogg@onpointallegan.org

### **Chief Operating Officer**

We are in the phase of recruiting for the Director of Program Operations role with both internal and external candidates. First round interviews are complete. Second round interviews are scheduled for second week in February.

The Assistant Director of Program Operations position will be posted following the recruitment process of the Director role to ensure their participation in the next round of recruitment.

Preparations and evaluation of processes for impact to our new building have been highlights of conversation and focus in the month of January. EMR workflows, room capacity and footprint design continue to be prioritized for solutions.

Support and preparation for strategic planning have also been prioritized in the month of January.

### **CCBHC (Certified Community Behavioral Health Clinic) Grant**

Progress for the implementation of the CCBHC continues. Some of the highlights throughout the month of January include the following:

- Efforts on continued use and implementation of data monitoring occurring throughout clinical program areas, more definition yet to come with ongoing dashboard efforts
- Further constructed dashboards have been developed to assist in our ongoing tracking of timeliness to care as well as NOM's outcome measures
- NOMs collection continues regularly across the clinical programs as well with data monitoring efforts supporting the background
- Continued progress on efforts underway with Rubix for data supports to enhance reporting and auditing options, progress on some data elements for reporting

Ongoing project management efforts have also completed the following:

- Met all grant required deadlines:
  - Ongoing Grant Project Officer Meeting
    - Working through budget and sustainability options
    - Submission of carry-forward dollars is under review
- Data evaluation efforts continue in the background to ensure appropriate "build" of any Streamline enhancements or use of internal data sets as well as clinical-based reports to track processes. Continued tweaks to our dashboards for more effective understanding of metrics from our clinical leadership is occurring.
- Focus on year 2 grant goals and clinical enhancements underway

**Outpatient Psychiatric Medical Clinic** – Angel Hopkins, BSN, RN, Clinic Practice Manager

Our outpatient psychiatric medical clinic team staff continue to be flexible in our remote working arrangement to accommodate our consumer needs.

The medical clinic continues to strive for high quality of care for our consumers and the community.

- Rob Griffith our Community RN has begun services in the community for individuals and is working closely with the outpatient care team to identify individual needs to be assessed.
- Sarah Grohowski NP last day with OnPoint was January 13, 2023.
- We are contracting with IRIS telehealth to fill our appointment needs. A psychiatrist start date in March 2023 is planned.

**OnPoint Substance Use Disorder (SUD) Services** – Lauren Todaro, MSW, LMSW, CAADC, CCJP-M, SUD Services Manager

**Current OnPoint SUD Services Enrollment as of February 9, 2023:**

<b>Program</b>	<b>Individuals Enrolled*</b>
OnPoint SUD Services	27
OnPoint Corrections – SUD Services*	34

\*Corrections enrollment designates the referral source coming from Allegan County Probation & Parole.

**OnPoint SUD Provider Network:**

Continued efforts are being made to onboard new higher level of care (HLOC) providers such as detox, short-term residential, and long-term residential providers, as well as recovery residence providers (services OnPoint does not provide internally). With the support of Amy Kettring, OnPoint SUD Services is completing onboarding meetings with Meridian Health Services to begin utilizing their services for clients, and has successfully onboarded A Mother’s Touch, a mother & baby recovery residence in Grand Rapids, MI.

**Jail-Based Medication-Assisted Treatment (MAT):**

SUD Services is initiating the implementation of jail-based MAT for inmates within Allegan County Correctional Center (ACCC), with the support of Allegan County Correctional Center staff. Current status is as follows;

- 1) MAT medication trainings are beginning to be scheduled, so ACCC medical staff are able receive clinical training on administration.
- 2) Policy and procedures for MAT administration are being created within ACCC for medication provision.

Ongoing updates will be provided as this project moves forward. This implementation follows the evidence-based model of MAT in corrections settings and will be supported by State Opioid Response Grant 3 (SOR 3).

**Grand Rapids Red Project Mobile Unit:**

The Grand Rapids Red Project Mobile Unit has been successful in implementation in downtown Allegan, located centrally in the parking lot of River and Cutler. The Mobile Unit is currently under review for location, as a location that provides more privacy would be desired. For more information on the Grand Rapids Red Project Mobile Unit, please review the following website: <https://redproject.org/services/overdose-education/allegan-county/>

**Michigan State Police (MSP) Overdose Fatality Review (OFR) Grant:**

First OFR Meeting is continuing to be scheduled following delay in contract submission. Contract is being completed and submitted for a March initiation of the OFR Grant.

**State Opioid Response (SOR) Grant 3; Treatment Overdose & Education, Naloxone Distribution:**

The *OnPoint Overdose Response Kit* have been created for community and staff distribution, alongside support from the Grand Rapids Red Project for Narcan Administration training. The *OnPoint Overdose Response Kit* is designed to be an overdose “first-aid kit” to be carried and kept in case of recognition of overdose. The kit contains two nasal-administration doses of Narcan (naloxone), “opioid antagonist” used to counter the effects of opioid overdose, for example morphine and heroin overdose. The kit also contains a disposable CPR face shield, non-latex gloves, fentanyl test strips, informational cards for post-administration, and contact cards for further aftercare. The OnPoint goal for distribution is approximately 500 kits within the community and staff. Please contact Lauren at [ltodaro@onpointallegan.org](mailto:ltodaro@onpointallegan.org) or (260)249-7288 if you are interested in obtaining an *OnPoint Overdose Response Kit*.

**SUD Services: Prevention Services** – Heidi Denton, MSW, CPS-M, SUD Prevention Supervisor

**Allegan County Substance Abuse Prevention Coalition (ASAP):**

The coalition is working on combining with other related groups through the MACC coalition. More information will be shared as we work out the long term plan.

**Prime for Life:**

**Adult:** The January class had 3 participants. Next class is scheduled for the Spring.

**Youth:** 7 youth completed the class in January from 3 high schools. We continue to see an increase in youth using vape products containing THC in schools. This is the majority of our referrals.

**Suicide Prevention Coalition:**

Next meeting is scheduled for March 1<sup>st</sup> at noon.

**Covid Funds:** No update this month.

**LARA Funds:** Application is submitted for funding that would begin in February. No word from the state yet on approval.



**Stop Act Funds:**

Alcohol compliance checks were completed this summer/fall. The Sheriff's Dept completed 137 checks, with 26 locations selling to the decoy. The compliance rate was 81%. We plan to re-check the whole county again this summer.

**SUD Services: Treatment Services** – Brooke Hickman, LMSW-C, CAADC, DP-CCS, JD, SUD Program Supervisor

**SUD Services Internal Staff Credentialing:**

The SUD Program Supervisor has confirmed the following MCBAP (Michigan Certification Board of Addiction Professionals) CAADC (Certified Advanced Alcohol and Drug Counselor) staff within the agency, achieving a CCBHC goal of having 8 CAADC's or CAADC DP's (Development Plan) staff within the agency.

Full CAADC in Clinical Direct-Care Role: 4 staff  
Full CAADC in Agency-Total: 6 staff  
CAADC Development Plan Approved: 20 staff  
CAADC Development Plan Pending: 1 staff  
CAADC Development Plan Pending: 1 staff

**SUD Services Internal Program Development:**

At the time of writing this report, there are a total of 61 clients (34 Corrections-OnPoint SUD and 27 ACCMHS SUD Services) who have a primary diagnosis of a substance use disorder and who are enrolled in treatment at OnPoint. The OnPoint SUD Intensive Outpatient Program (IOP) provides ASAM Level 2.1 Services to Allegan County. The IOP runs three times weekly for 3 hours each group for 10 weeks. Additionally, each participant is engaged in SUD individual therapy. This is being achieved through the combined efforts of the OnPoint Outpatient Clinic and OnPoint SUD Services Department. ASAM (American Society of Addiction Medicine) CONTINUUM Assessments are being completed by Integrated Health Teams and Access/Crisis staff to evaluate level of care and treatment recommendations.

**State Opioid Response (SOR) Grant 3; Peer Outreach & Linkage:**

The SUD Peer Recovery Coach has seven clients on his caseload, who were referred by Outpatient clinicians. The SUD Program Supervisor is providing the SUD Peer Recovery Coach with additional training and support, in preparation for him to begin to work with individuals who have been authorized for SUD Higher Levels of Care (detoxification and residential treatment) and who have been wait listed due to bed availability.

With this new service, the SUD Peer Recovery Coach will focus on engagement and support of these individuals with the goal of increasing the number of individuals who are admitted to the authorized SUD Higher Level of Care. Additionally, the Peer Recovery Coach will continue to engage with these individuals while they are in residential treatment and up through their second aftercare appointment. Further, the SUD Program Supervisor has collaborated with the Housing Supervisor, and the GBHI Peer Recovery Coach will be joining SUD Services for 6-8 hours weekly to offer these services to individuals who prefer to work with a female Peer Recovery Coach. We are excited to begin this new and important service!

## **OnPoint SUD Treatment & Allegan County Probation & Parole Department:**

Additionally, the SUD Services Department is continuing to build our relationship and referral base with Allegan County Probation and Parole Department. During the month of January, they referred 16 individuals for SUD services at OnPoint. At present, they have referred 44 individuals for SUD services at OnPoint since the end of September 2022. These clients have either been scheduled for an SUD Intake (ASAM Continuum assessment) or are currently receiving SUD services at an Outpatient level (ASAM level 1) or through IOP (ASAM level 2.1).

## **Housing Services** – Susan Conrad, LMSW – Program Supervisor

As the Housing Assessment and Resource Agency (HARA) for Allegan County, in FY22 OnPoint received over 90 calls and emails from people living in their vehicle or other location not meant for human habitation, and an additional 125 calls and emails from people who were precariously housed, meaning they may have a roof over their head today but would likely be homeless within 21 days. Close to 75 individuals who did not meet eligibility for HARA programs were given referrals to community agencies and services better equipped to meet their needs.

A designated Coordinated Entry (CE) Case Manager responds to all inquiries and manages eligible cases until the most appropriate housing service is identified. At that point, a Housing Case Manager picks up the case and provides housing stability and support services, advocacy and referral, access to financial subsidies for housing, and linkages to other resources to meet other basic needs.

In FY22, case management, financial assistance and supportive services were provided to over 100 adults and children with funding from the Michigan State Housing and Development Authority (MSHDA), the US Department of Housing and Urban Development (HUD), and the Michigan Department of Health and Human Services (MDHHS). In addition, for the period 4/1/21 - 9/30/22, the Covid Emergency Rental Assistance (CERA) program provided nearly \$4 million in financial assistance in response to over 1800 applications, preventing eviction and utility shutoffs. OnPoint was the lead agency for the program in Allegan County.

The Grants to Benefit Homeless Individuals (GBHI) project, funded by SAMHSA, supports masters' level clinicians and a certified peer recovery coach to provide specialized support for homeless individuals with a substance use or co-occurring disorder, in partnership with the identified housing case manager. This integrated approach maximizes the skill and experience of housing case managers in the context of an individual's behavioral health needs and is complimentary to the organization's CCBHC model of care and emerging SUD service continuum.

Approximately 15% of the calls received by the HARA are current OnPoint behavioral health consumers (or had crisis/access contact in the past year), 5% are former OnPoint consumers, and approximately 15% had identified behavioral health issues but had no record of contact with OnPoint in the Streamline EMR.

To facilitate integrated access and services, the HARA Coordinated Entry process is developing into an access point for all OnPoint services. From the point of first contact, the CE Case Manager works with the program supervisor and team lead and identifies a case coordination plan for existing OnPoint consumers and an access plan for those requesting behavioral health services. The integration of the GBHI program is critical to this effort, providing masters' level

clinicians to the process. For example, GBHI clinicians are credentialed to provide comprehensive assessments to access SUD services versus a separate referral to traditional access center response, reducing barriers and time to services.

All program audits have achieved 95% or above ratings, and grant monitors consistently highlight OnPoint's focus on exceptional and integrated care for those it serves. This includes active participation in the Michigan Balance of State Continuum of Care (MIBOSCOC); the Housing Supervisor sits on the governance, coordinated entry, HARA, Shelter and Data and Outcomes committees, and the agency's HMIS Lead participates actively in data and HMIS workgroups. The Allegan Local Planning Body (LPB) of the MIBOSCOC has been recognized for its emerging compliance with MIBOSCOC standards; the Housing Team Lead is a Co-Chair of the LPB and sits on the Executive Committee as does the Housing Services Supervisor. The partnership with Allegan County United Way for coordination of the LPB has been very successful in the re-design of LPB operations.

OnPoint has expanded its continuum of housing services, including implementation of CERA Housing Stability Services (HSS) and successful application through the MIBOSCOC to the US Department of Housing and Urban Development for Rural Set-aside Funding to support an additional Coordinated Entry Case Manager and the addition of an Outreach Case Manager. The application was ranked in the top three of those submitted to the MIBOSCOC and was fully funded by HUD. Start date for the project is this summer.

Finally, the work of the HARA can be seen in the community's most recent Community Health Improvement Plan (CHIP), which includes Housing as a core focus area. Functioning as a subject matter expert, OnPoint was active in providing data and feedback to establish specific goals related to the homeless services sector portion of the CHIP.

HUD and MSHDA rental assistance funding remains available for the foreseeable future, but lack of affordable housing units remains a significant barrier to assuring individuals and families are safe and stable. To address this and other systemic issues, housing staff actively participate in the Housing Continuum of Care/Local Planning Body (LPB) and its subcommittees; Emily Berning serves as the CoC/LPB Co-chair. The Housing Supervisor is also involved in the Michigan Balance of State Continuum of Care (MiBoSCoC) governance committee, and the Coordinated Entry, HARA, Emergency Shelter and Program and Data subcommittees.

**CLINICAL SERVICES BOARD REPORT ~ February 2023**  
by Geniene Gersh, PhD, Director of Evidence Based Services  
269-673-6617, email [ggersh@onpointallegan.org](mailto:ggersh@onpointallegan.org)

**Clinical Program Data for the Month of January**

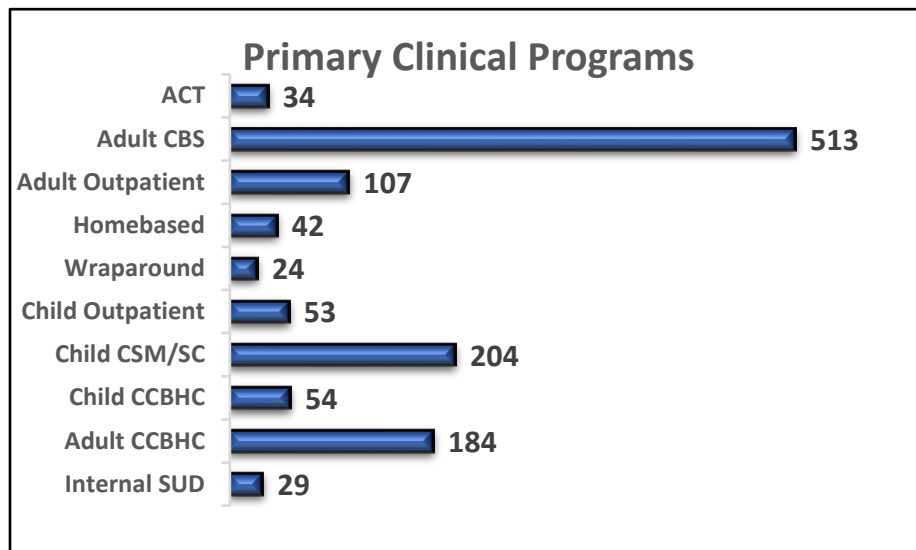
**Primary Clinical Programs**

The graph and table below illustrate the number of individuals who are receiving services within each of the clinical programs for the month of January. There was a total 1,244 of clients served across clinical programs during the month of January as compared to 1,198 during the month of December. There was an increase in those adults who were enrolled in Certified Community Behavioral Health Clinic (CCBHC) Services during the month of January. There was a total of 184 adults enrolled for the month of January as compared to 171 in the month of December. The number of children and adolescents that were enrolled in CCBHC during January was 54 as compared to 53 in December.

There was an increase in internal Substance Use Disorder (SUD) Services during the month of January with 29 individuals who received Outpatient Counseling and/or Intensive Outpatient Group treatment compared to 19 people in the month of December.

The Children’s Services team experienced a small increase in the number of children receiving Case Management and Supports Coordination Services during the month of January. Additionally, there was a slight increase in the number of children receiving Outpatient Counseling with 53 children during the month of January as compared to 49 in December. There was a significant increase in those children and families receiving Wraparound Services in January. This due to the ability to serve more clients with the recent hire of two Wraparound Facilitators within the past month.

In Adult Services, there was a total of 513 individuals receiving Case Management Services in January compared to 504 during the month of December. The Assertive Community Treatment (ACT) team provided treatment for 34 people in the month of January which remains unchanged from December.



Primary Clinical Programs	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Six-Month Average
Child Outpatient	34	33	40	43	49	53	42
Child CM/SC	172	173	188	200	201	204	190
Wraparound	27	27	14	11	13	24	19
Homebased	47	51	49	45	44	42	46
Adult Outpatient	108	112	104	104	106	107	107
Adult CBS	499	503	492	498	504	513	502
ACT	33	32	34	35	34	34	34
Child CCBHC	-	42	44	53	57	54	-
Adult CCBHC	-	114	152	162	171	184	-
Internal SUD	-	-	4	13	19	29	-
<b>Total</b>	<b>920</b>	<b>1087</b>	<b>1121</b>	<b>1164</b>	<b>1198</b>	<b>1244</b>	<b>-</b>

### Intakes Conducted During the Month of January

The table below illustrates the number of intakes conducted by the Access Team during the month of January. There was a total of 54 intakes completed in January with 53 of the individuals admitted to services and 1 person who was referred to resources within the community.

Intake Disposition	Count
Admitted to OnPoint Services	53
Referred to Community Resources/Provider	1
<b>Grand Total</b>	<b>54</b>

### Discharges During the Month of January

The table below illustrates the number of discharges with a total of 27 during the month of January. A total of 10 of these discharges were planned and 17 were unplanned.

Discharges	Count
Planned	10
Unplanned	17
<b>Grand Total</b>	<b>27</b>

The following reports summarize what is occurring in each of the programs within Clinical Services.

## **High Intensity Services – Melissa Potvin MA, LPC, Manager**

### Access

For the month of January, the Access Department had 157 with 132 being set up for appointments in January from those initial phone calls. The department was able to fulfill its open Access Clinician position in December, so we welcomed Josie aboard, and beginning January 30, she has been able to run assessments solo. Access made 37 referrals to adult mental health services, 14 SUD outpatient/IOP referrals, 33 referrals to children's mental health services, 6 referrals to the autism benefit/supports coordination, and 4 referrals to I/DD services. There were 36 no shows/cancellations. Beginning the middle of January, our Access Technician is calling our intake appointments with an appointment reminder 48 hours ahead of their appointment time in order to reduce the number of no shows we have been experiencing.

### Mental Health Treatment Court

There are currently 9 people in MHTC. Two of those people have bench warrants out for their arrests and are not participating in the program. We had three referrals in the month on January.

### Crisis

For the month of January, the Crisis Department had 42 requests for prescreen hospital evaluations with an increase in the number of minor requests to 14 and 28 for adults. The percentage of individuals placed in a higher level of care facility was 60 percent and 40 percent were diverted from placement. At least two of our prescreens for minors had parents change their mind about inpatient placement due to the lengthy wait in the ER to find appropriate beds so their placements were diverted, and mobile crisis and other options were used. The Crisis Team also worked with the Fennville Schools to respond to a community crisis situation this month. Staff from the Crisis Department went out into an elementary and middle school for two days to assist staff and students in responding to the tragic death of two of the students. The staff that went out into the schools were debriefed and felt very positive about making that tangible difference in the community those days. Further opportunities for training on specific crisis intervention in schools have been identified to be further exploring for the Crisis team this year.

### **ACT – Shandra Stewart, LLMSW-M, DP-C, QMHP, QIDP, Supervisor**

For the month of January, it was quite busy with vacations, personal emergencies, new client enrollments and transfers to a lower level of care. The ACT team supervisor attended and completed ACT 201 supervisor training. There are currently 35 enrolled consumers and anticipating completing another enrollment this week! The ACT team is strategically working on program fidelity as they collectively work on gathering and submitting proofs for CARF accreditation. ACT case manager will be attending CMHAM virtual training on MBCT. ACT team delivered a bed frame and mattress to a consumer who had been sleeping on a plywood floor with the help of donations from OnPoint staff. Through great advocacy and motivational interviewing, ACT therapist assisted a consumer who has been reluctant to treatment including medications for voluntary inpatient hospitalization.

*Geniene Gersh, Ph.D.*

Director of Evidence Based Services



## **Quality Improvement and Compliance Board Report February 2023**

Submitted by Mandy Padget, Director of Quality and Compliance

[mpadget@onpointallegan.org](mailto:mpadget@onpointallegan.org) (269) 673-6617 ext. 2718

### **Quality Improvement Activities**

CARF accreditation preparation is in full swing at OnPoint and as such, teams from across the agency have been working collaboratively with Quality Improvement staff to gather documentation, review data, and compile show proofs for submission to CARF.

What exactly is CARF accreditation?

Accreditation is a voluntary. The accreditation process applies sets of standards to service areas and business practices during an on-site survey. Accreditation is an ongoing process, signaling to the public that OnPoint is committed to continuously improving services, encouraging feedback, and serving the community. Accreditation also demonstrates OnPoint's commitment to enhance its performance, manage its risk, and distinguish its service delivery (CARF, 2023).

### **Compliance Activities**

The Corporate Compliance Officer and CEO met on January 20, 2023, to develop the 2023 OnPoint Risk plan. The plan will be reviewed by the OnPoint management team in early February and submitted to the OnPoint board at the February 2023 board meeting for review and approval.

A total of four open internal and external investigations remain under active investigation.

### **Utilization Management Activities**

Over 400 service authorizations entered for the month of January 2023.

The UM Manager continues to work to develop Power BI capabilities at OnPoint. This includes identifying necessary data tables and work to clarify obtaining the appropriate software from Microsoft. Team dashboards will be the first to be developed.

The Transition Workgroup has been initiated at OnPoint. The charge of the group is to review and plan for both transitions to/from higher intensity services and from child to adult services.

The MDHHS Waiver CAP was submitted to the LRE during the month of January.

### **Provider Network Board Report – Amy Kettring, LMSW – Provider Network Manager**

#### **Provider Network Meetings**

The first Provider Network meeting was held virtually on January 10, 2023. The meeting was well attended with 115 individuals present, including OnPoint staff and staff from the provider network. This meeting includes all providers regardless of the population served. The purpose is to increase collaboration and communication with the provider network. Topics at this meeting included, Compliance (Mandy Padget), Incident Reporting and Emergency Use of Physical Management (Kelsey Newsome), Electronic Medical Record Billing (Nikki McLaughlin),



Lakeshore Regional Entity Trainings and use of lakeshore training website (Leah Stickels), Cost of trainings and Standard Cost Allocation (Erinn Trask), Individual Plan Of Service (IPOS) ancillary trainings and attendance log (Sara Milnikel), Credentialing and Training (Amy Kettring), Provider Network SharePoint site (Amy Kettring), Policy development (Amy Kettring) and a thank you by Mark Witte.

This meeting will take place quarterly. Next meeting April 11, 2023

**New providers added to the Provider Network** – these have all been presented to the board previously.

- FY23
  - Locum Tenens.com                      Psychiatric Telehealth
  - Iris Telehealth                              Psychiatric Telehealth
  - Genoa Telepsychiatry                      Psychiatric Telehealth
  - No One Lives Alone                      SUD Recovery Housing
  - Meridian Health Services                      SUD Residential
  - A Mother’s Touch                      SUD Recovery Housing

**New providers added** since the last board report:

- Sacred Heart Rehabilitation      SUD Detox and residential
- MOU with Forensic Fluids      Clinical laboratory services

**Policy and Procedure** – Policy 711 Provider Rate Adjustment Policy and 711.1 Request form were recently added. This policy was developed to assist in formalizing the rate request process at OnPoint. Additionally, this was a collaborative effort between all CMH’s in our region to create similar processes across the Lakeshore Regional Entity.

Respectfully submitted,

Mandy Padget, BSW, LLBSW, QIDP, QMHP, CHC  
Director of Quality and Compliance



**February 2023**  
**Customer Services Status Report**  
**(Report covers December, January, February)**

*Submitted by Cathy Potter 269-686-5124 or 877-608-3568*

*Email: [customerservices@onpointallegan.org](mailto:customerservices@onpointallegan.org)*

During this quarter Customer Service met with 9 new hires. All orientations were held through either by Microsoft Teams or in person. Customer service related items were discussed:

- One in December (Access Intake Therapist)
- Five in January (Children's Case Manager, Community Based RN, Housing Case Manager, Children's Home-Based Therapist, Crisis Clinician)
- Three in February (Chief Financial Officer, Early Childhood & Infant Mental Health Consultant, Self Determination Coordinator)

Customer Service continues to work on a variety of items to prepare for the upcoming CARF audit such as updating customer service related policies, forms, updating agency brochures, assuring the customer service page on the agency website has up to date materials posted, and uploading "show proof" documents to the CARF audit folder.

**Community Outreach**

Customer Service participated in a transition event hosted by Allegan Area Educational Service Agency (AAESA) named AAESA Parent Advisory Council Resource Fair. Brochures/handouts, along with making connections with community agencies. There was a good turnout of parents, family members, special education teachers, AAESA staff and multiple vendors. Of course the hot cocoa was a nice treat and everyone seemed to have a good time learning about the resources available for students with disabilities. Below is a photo at this event, feel free to check out AAESA's Transition Center Facebook page for additional photos.



**Transition Coordinator related items**

Customer Services is transitioning out of the Transition Coordinator role and met with Josh Behymer, Employment Services Coordinator during this quarter to provide information and training. The transfer of this role became effective January, 2023. Collaborative efforts between Customer Service and Employment Services Coordinator will continue to assure adequate training on the transition coordinator responsibilities are completed and customer needs are being met.

*Individual Education Planning (IEP):* During this quarter, Customer Service attended three IEP meetings with Hillside Behavior Learning Center staff and Ottawa Area Intermediate School District. OnPoint brochures were shared along with providing information to families, students, and teachers about OnPoint services. Josh Behymer attended these IEP meetings to obtain an understanding of what information is discussed as he transitions into the Transition Coordinator role.

*Transition Network Meetings:* Customer Service did not participate in the monthly Transition Network meeting this quarter due to the change of transition coordinator role. Information and flyers containing upcoming events received from this group were distributed to OnPoint staff to share with customers as needed.

*Ottawa Area Seamless Team (OAST):* Customer Services was invited to join this elite group of members which formed in September to discuss transition related responsibilities. Since this group is in the beginning stages, we discussed and worked on vision and purpose statements, and flow of services document. One of the goals of this group is to create a transition resource directory to be available for staff and families. This group is planning on dissolving in May of this year. Customer Service attended one OAST meeting this quarter.

### **LRE Customer Service ROAT**

CMHSP's Customer Services and LRE staff continue to meet on a monthly basis to discuss customer service related items. 1<sup>st</sup> Quarter Grievance Data was submitted to the LRE in a timely fashion. Customer Service participated in the Survey Workgroup which met multiple times during this quarter. The group discussed and updated the LRE Customer Satisfaction Survey. Hoping to implement the new survey soon to our customers after final approval.

LRE began conducting audits at each CMH in the LRE region relating to grievances and adverse benefit determination notices. LRE provided recommendations to OnPoint's Customer Service unit on each area to assure templates being used have the most up to date information on them. Customer Service will continue to participate in these quarterly audits and work towards implementing the recommendations received.

Customer Service picked up additional Guide to Services booklets at the LRE office as OnPoint staff distributes these booklets to customers during the intake process. There has been an increase of these booklets distributed as more intakes are being scheduled. LRE Customer Service ROAT will be discussing updates to the Guide to Services during the March meeting.

### **Statewide Customer Service Workgroup**

There was one Statewide Customer Service Workgroup teleconference meeting held during this quarter on January 19, 2023. Presentation of MDHHS Grievance and Appeal Policy Evaluation templates by Ashley Seeley, MDHHS Contract Compliance Specialist took place. The group also discussed ideas with Ambrosia Jackson who is a Behavioral Health Workforce Development Specialist regarding incorporating a grievance and appeal module within improving MI practices.

Elaina Conklin from Oakland Mediation Center attended the meeting to discuss and answer questions relating to the statewide mediation service available for individuals. The Mediation Technical Requirement has been posted on the MDHHS website as a reference.

**CAP (Community Advisory Panel)**

There was one CAP meeting held this quarter in December but Customer Service was unable to attend due participating in the transition event. OnPoint staff, John Mills, attended the December meeting as a representative of Allegan County. LRE updates were provided, members shared their stories, and the group voted on changing the CAP name from Consumer to Community Advisory Panel.

**COAP (Community Opportunity Advisory Panel)**

In January, COAP members had the honors of touring the new building by OnPoint's Executive Director and Human Resource Director. Members are excited to see the progress and can't wait to attend future COAP meetings at this new location. Next meeting is scheduled March 31, 2023.

## MINUTES

### ONPOINT BOARD

Tuesday, January 17, 2023, at 5:30 P.M.

COUNTY SERVICES BUILDING, 3283 122ND AVENUE, ALLEGAN  
Allegan County Commission Board Room

**Present:** Kim Bartnick, Glen Brookhouse, Commissioner Mark DeYoung, Commissioner Gale Dugan, Robin Klay, Beth Johnston, Alice Kelsey, Emily Schwartz, Pastor Craig Van Beek and John Weerstra

**Absent:** Amy Clugston and Karen Stratton

**Staff:** Susan Conrad, Geniene Gersh, Brenda Holquist, Leanne Kellogg, Kelsey Newsome, Mandy Padgett, Cathy Potter, Lauren Tordaro, Erinn Trask and Mark Witte

**Visitors:** Inna Mason (Rehmann), George Motakis (LRE) and Stephanie VanDerKooi

#### 1. Call to Order

Commissioner Dugan called the meeting to order at 5:31 pm. Roll call was taken and a quorum was reached.

#### 2. Pledge of Allegiance

Recited.

#### 3. Provision for Public Comment

- a. Commissioner Storey introduced our newest board member Robin Klay.
- b. Royal Grue - Looking to see if the ACES program is an option in Allegan County.

#### 4. Approval of Agenda with the addition of the Recipient Rights Annual Report and Strategic Planning

Moved: Ms. Johnston

Supported: Mr. Weerstra

Motion carried by roll call.

#### 5. Consent Agenda – *All items listed are routine and to be enacted by one motion.*

- a. **Recommended Motion:** Approval of prior minutes for the following:
  - i. Executive Committee Meeting (12.16.2022)
  - ii. Board Meeting (12.20.2022)
  - iii. Building Committee Meeting (12.20.2022)
  - iv. Finance Committee Meeting (12.20.2022)
  - v. Program Committee Meeting (12.20.2022)

Moved: Ms. Kelsey

Supported: Mr. Brookhouse

Motion carried by roll call.

#### 6. Building Committee

Commissioner Dugan gave a report on the most recent meeting and was available for questions.

#### 7. Program Committee Report

Ms. Kelsey briefly reviewed the activities of the Program Committee, highlighting reports of interest and was available for questions.

#### 8. Finance Committee Report

- a. The Finance Committee recommends that the OnPoint Board approve the December 2022 disbursements totaling \$3,541,422.42.

Moved: Ms. Johnston

Supported: Mr. Weerstra

Motion carried by roll call.

Ms. Trask gave an overview of the November financials and was available for questions.

**9. Recipient Rights Advisory Committee (Feb/Apr/Jun/Aug/Oct/Dec)**

Ms. Newsome presented the annual report and was available for questions.

**10. Chairperson's/Executive Committee Report**

Commissioner Dugan reported on the Executive Committee meeting and was available for questions.

Motion: Appoint Commissioner DeYoung as Secretary of the board.

Moved: Commissioner Dugan

Supported: Mr. Weerstra

Motion carried by roll call.

**11. LRE Update**

Stephanie VanDerKooi gave an update on the LRE and was available for questions.

**12. OnPoint Executive Director's Report**

Mr. Witte reviewed his report and was available for questions. He also introduced the strategic plan process and asked for feedback.

**13. Provision for Public Comment**

None.

**14. Board Member Comments**

Ms. Klay thanks everyone for her welcome and would like to learn more about Allegan County as she is from Holland.

**15. Motion to Adjourn:**

Moved: Mr. Weerstra

Supported: Ms. Johnston

Motion carried.

Meeting adjourned at 6:38 pm.

Respectfully submitted,

Brenda Holquist  
Executive Assistant

Gale Dugan  
Board Chair

OnPoint Board of Directors  
**Executive Director Report**  
February 2023

## 1. Agency

**Building** – The highlight of our bi-weekly building meeting on 2/3/2023 was the progress made on various fronts with finishing work – paint, wallpaper, flooring, ceiling tiles, etc. More than a hundred doors have arrived, and Haworth furniture installation should begin on 3/1/2023. All but one rooftop unit has arrived and been installed. The one remaining unit will arrive in June; the late arrival will not delay occupancy.

Our attention is turning to plans for transition of our current work and processes to the new facility. We're planning to have two events; an official public ceremony for community members and local/state/national officials, and a private open house for staff and their families as well as board members. Of course, everyone is invited to the public events which will be scheduled to meet the requirements of legislative session calendars.

**New Grant Awarded** – We issued a local press release on 2/9/2023 to announce the award of \$411,533 over three years from the US Department of Housing and Urban Development (HUD). This grant will support targeted outreach and service access for homeless individuals and families in Allegan County. We will provide community-based assessment, case management, housing navigation and other supportive services in locations where homeless individuals and families stay, work and receive other services.

The award came from a competitive application process in the Michigan Balance of State [Housing] Continuum of Care (MIBOSCOC), consisting of 61 of the most rural counties across Michigan. The application came after months of data collection, analysis, planning and community collaboration. With our local partners, we developed a deeper understanding of the needs of homeless community members and are thrilled to offer greater access and outreach as the HARA and on behalf of our Local Planning Body. Thanks to the team that conceived and wrote the application, and congratulations on the award!

## 2. Board

**Strategic Plan** – I look forward to receiving and reviewing the “homework” you were given in January, which was to recommend goals under each of four theme areas for our next strategic plan. I will be asking for an opportunity to have a separate “work session” with the board in later February or March to discuss them.

**Chief Financial Officer Position** – All remains on course for Andre Pierre to begin his new role with the agency on 2/13/2023 as our next CFO. An announcement has gone out to staff and board; we'll do a similar announcement for the community, region and state after he arrives.

**Board “Season”** – Four board member terms will come to an end on 3/31/2023, with the new board “season” beginning on 4/1/2023. Those coming to the end of their three-year terms are Commissioner Dugan, Glen Brookhouse, and John Weerstra. Commissioner Storey, who resigned on 12/31/2022 was also in this group. I will work with Chairman Dugan and the Executive Committee to make plans for current members as to their interests in reappointment and to clarify the term for our newest member who replaced Commissioner Storey. As was discussed with the Executive Committee last month, the board is due to review and approve any needed changes to our bylaws and board policies at your March meeting so that the April meeting can proceed smoothly.

### 3. Community

**Ascension Borgess Allegan** – On 1/23/2023, I met with Natalie Ryder, administrator of Allegan’s Ascension Borgess Allegan Hospital, Plainwell’s Ascension Borgess-Pipp Hospital, and Dowagiac’s Ascension Borgess-Lee Hospital. This long-anticipated meeting set the stage for continued conversation and potential future partnership on a variety of fronts related to intersections for our mutual work.

**Multi-Agency Collaborative Council** – As reported last month, one of the key responsibilities of the MACC is to monitor progress on the new Community Health Improvement Plan that has just been issued, and in which two areas of focus (Housing and Behavioral Health) figure prominently in our work.

I am the co-chair for the Behavioral Health workgroup section of the plan. This work will give OnPoint and the community a chance to strongly position behavioral health as a key health resource in Allegan County.

**Mental Health Media Coverage** – Two articles covering OnPoint services have been published in the past month; one related to the availability of Mobile Crisis Services and one related to veterinary medication (Xylazine) that is being found in illicit opiates. In both stories, our emphasis is on presenting OnPoint as a willing and available source of help.

The overall production of solutions journalism articles is increasing. The “MI Mental Health” series is off to a great start. (See <https://www.secondwavemedia.com/series/michigan-mental-health.aspx>). Here is a recap of the stories that were published in December and January:

- ***Community mental health agency call lines connect Michiganders with local crisis care***  
<https://www.secondwavemedia.com/features/011023mmhcalllines.aspx>
- ***Foster care fosters hope for Michigan’s most vulnerable children***  
<https://www.secondwavemedia.com/features/011723mmhfostercare.aspx>
- ***Community mental health meets Northern Michiganders where they’re at with mobile crisis intervention***  
<https://www.secondwavemedia.com/features/012423northernlakesmobile.aspx>
- ***OnPoint’s mobile crisis team brings help to Allegan County residents with urgent mental health needs***  
<https://www.secondwavemedia.com/features/012423onpoint.aspx>
- ***Q&A “be nice. business program boosting mental health in Michigan’s workplaces”***  
<https://www.secondwavemedia.com/features/013123benice.aspx>
- ***Here’s good news for Michiganders’ mental health: Community mental health delivers cutting-edge care***  
<https://www.secondwavemedia.com/features/122022mimentalhealthkickoff.aspx>

We have put forward a story idea dealing with the interplay between our homelessness services and behavior health services for individuals with overlapping needs. Feel free to let me know if you’d have a story angle to suggest about anything happening in Allegan County involving OnPoint. Sometimes sharing stories about the good things that are happening is the best way to

help the general public to understand what we do and to encourage people with similar needs to reach out.

#### 4. Region

**LRE Board Meetings** – The LRE is currently awaiting the outcome of a later January hearing in the state Court of Appeals regarding their legal action against the state. The LRE request a summary decision (“declaratory action”) from the court that would allow the LRE to pay off deficits from FY2019 of over \$29 million to two of its members. The LRE has the funds. It is willing to pay. The members involved support it. Accounting rules allow it. The state’s contract at that time did not prevent it. But the state objected when given notice of the LRE’s intent to pay its old debt.

**HealthWest Leadership Change** – I was given a copy of a 2/1/2023 letter to HealthWest staff from HealthWest board chair and Muskegon County administrator announcing the resignation effective 2/1/2023 of CEO Julia Rupp. Until an interim director is appointed, HealthWest’s Executive Team will collectively lead the organization. We join them in appreciating Julia’s efforts and wish her well on her future endeavors.

#### 5. State

**Legislative** – I hope to join a group of Allegan County commissioners and officials for a meeting with Allegan County legislators scheduled for 2/17/2023. I have also reached out to Barry County CMH CEO (and former Allegan CMH employee) Rich Thiemke to join me in a meeting with Rep. Rachelle Smit on 3/22/2023. Her district touches several counties but is largely within Allegan and Barry. It is a good opportunity to offer our assistance with any unusual or unmet needs in our area of responsibility for any of her constituents who request assistance.

**Kalamazoo CMHA Winter Conference** – Commissioner Dugan attended the board chairperson’s and board meeting on 2/6/2023, and Commissioner DeYoung and I attended the conference 2/7 - 2/8/2023. Commissioner Dugan was the sole nominee for a regional board seat – congratulations to him for the success of his unopposed campaign for that position!

**MHA PAC Campaign** – Our association has requested support for their PAC with a much stronger appeal than has been typical in the past. I look forward to distributing that information to you after the conclusion of our formal meeting on 2/21/2023.

**Governor Whitmer’s FY2024 State Budget Proposal** – As reported by CMHA (*in italics*):

*On Wednesday, Governor Gretchen Whitmer and Michigan State Budget Director Chris Harkins presented Governor Whitmer’s Fiscal Year (FY) 24 Executive Budget Recommendation before a joint meeting of the Michigan Senate and House Appropriations Committees. This presentation jumpstarts what is known as budget season in Lansing, where both the House and Senate use the Governor’s recommendation as a guide to negotiate their respective budget proposals and ultimately present a unified budget to the Governor before the statutory deadline of July 1<sup>st</sup>.*

*The much-anticipated budget recommendation, which amounts to the largest state budget in Michigan history, was released amidst a December Senate Fiscal Agency report that indicated the state’s general fund was \$39.2 million lower than expected, but the state’s school aid fund was \$50.4 million higher than expected. That said, this year marks the first year where Democrats control both legislative chambers and the Executive branch. With this control, we expect this budget season to be less contentious than in year’s past, with many democratic budget priorities being funded for the first time in decades.*



*This year's presentation offers a \$79 billion budget recommendation that includes a general fund total of \$14.8 billion and a School Aid Fund total of \$19 billion.*

*The Governor highlighted the following priorities for strategic investment: Lower Costs for Families, Grow our Economy and Build a Brighter Future. Specifically, the Governor proposed the following:*

#### *Lowering Costs for Families*

- Rolling back the retirement tax saving 500,000 households \$1,000 annually.*
- Increasing the Working Families Tax Credit by delivering nearly \$3,200 in refunds to 700,000 families.*
- Pre-K for all saving families on average \$10,000 annually.*
- Expanding the Working Families Tax Credit (formerly known as the Earned Income Tax Credit, or EITC).*
- Providing up to a \$3,000 refundable tax credit to childcare and preschool teachers.*

#### *Education Investments*

- \$614 million to support school operations through a 5% increase in the base per-pupil that equates to an additional \$458 per student, for a total of \$9,608 per pupil.*
- \$318 million for school safety programs, building off existing school safety grant opportunities for districts and implementing cross-sector approaches to prevent mass violence through partnerships between schools, public safety, mental health professionals, and communities.*
- \$300 million for student mental health to ensure students' needs can be identified and provided with the right support.*
- \$160 million for free school breakfast and lunch for all of Michigan's 1.4 million public school students.*
- \$140 million to temporarily lower the eligibility age for Reconnect from 25 to 21, making a tuition-free associates degree or skills training available to more Michigan residents who were impacted by the pandemic.*

#### *Health Initiatives*

- \$210.1 million to increase wage support to direct care professionals.*
- \$150 million to attract and establish a Michigan-based insulin manufacturing facility to lower the cost of insulin while creating new high-skill, high-demand jobs.*
- \$129.7 million for additional Medicaid health access and equity to improve enrollee access to services.*
- \$62.1 million to fund Healthy Moms, Healthy babies, a bipartisan program that supports pregnant women, new mothers, and young children.*
- \$30 million increase in support to local health departments to provide essential services.*
- \$15 million to create a new foster care respite care program to provide temporary, occasional relief to foster parents.*
- \$6.2 million to fund the Medicaid Plan First! program – expanding access to family planning services and cancer screening.*
- \$1.9 million to implement gun violence prevention policies.*

*Additionally, the Governor is proposing \$200 million be deposited into Michigan's Rainy-Day Fund, which brings the balance in that fund to nearly \$1.88 billion.*

*These are the highlights from the MDHHS FY24 Executive Recommendation:*

- *\$210.1 million for Direct Care Worker Wages (\$74.5 million general fund) to increase wage support to direct care professionals providing Medicaid behavioral health services, care at skilled nursing facilities, community-based supports through MI Choice, MI Health Link, and Home Help programs and in-home services funded through area agencies on agencies. These funds support an increase that would average about \$1.50 / hour (10%).*
  - *\$90 million in wage support for non-direct care nursing home staff (\$31.7 million general fund) extends the same level of wage support assumed for direct care workers to additional staff working in nursing facilities.*
- *\$5 million for behavioral health recruitment supports (general fund) that would fund scholarships and other recruiting tools to attract and support people interested in training to become behavioral health providers.*
- *\$5 million for services and supports to first responders (one-time, general fund) for post-traumatic stress syndrome and other mental health conditions.*

It will be interesting this year to watch the how the appropriations process proceeds with this particular legislature (House and Senate) and executive office (Governor). Regardless of changes in the majority's political party affiliation, our role is to advocate with and for them for beneficial policies and sufficient appropriations to meet the needs of the people we are responsible to serve in Allegan County.

Sincerely,

Mark Witte  
February 9, 2023