

Community Opportunity Advisory Panel (COAP)

Welcome to OnPoint!

You are invited to attend the COAP group. COAP works to improve the quality of mental health services. Members include Staff, Individuals Receiving Services, Families, Friends, Advocates and Service Providers.

We talk about mental health services in Allegan County. We work together to ensure the satisfaction of people served by OnPoint services. We participate in surveys and review survey results We share ideas to improve services and awareness We identify future customer opportunities We provide OnPoint with feedback regarding policy development and change We review quality activity reports and provide feedback

> **Do** you want to learn more? **Do** you want to join us?

Please contact OnPoint's Customer Services Coordinator for more information:

269-686-5124 / Toll Free 877-608-3568 Email: <u>customerservices@onpointallegan.org</u> Fax: 269-673-2738 Mailing Address: 540 Jenner Dr, Allegan, MI 49010

Access the Customer Services Webpage by scanning the QR Code with your phone camera or visit www.onpointallegan.org



Community Opportunities Advisory Panel (COAP) "2024" Meeting Schedule

Meetings are generally held the 4TH Friday of every other month and will be held at OnPoint building, 540 Jenner Drive, Allegan or in the community such as a park or restaurant.

Friday, January 26, 2024 at 10:00 am - OnPoint building

Friday, March 22, 2024 at 10:00 am - OnPoint building

Friday, May 24, 2024 at 10:00 am - OnPoint building

Friday, July 26, 2024 at 11:00 am - Annual picnic – location TBD

Friday, September 27, 2024 at 10:00 am - OnPoint building

Friday, November 22, 2024 at 11:00 am - Holiday get together, location TBD

