



## Community Opportunity Advisory Panel (COAP)

### ***Welcome to OnPoint!***

***You are invited to attend the COAP group.***

***COAP works to improve the quality of mental health services.***

***Members include Staff, Individuals Receiving Services, Families, Friends, Advocates and Service Providers.***

**We** talk about mental health services in  
Allegan County.

**We** work together to ensure the satisfaction of  
people served by OnPoint services.

**We** participate in surveys and review survey results

**We** share ideas to improve services and awareness

**We** identify future customer opportunities

**We** provide OnPoint with feedback regarding policy development and change

**We** review quality activity reports and provide feedback

**Do** you want to learn more?

**Do** you want to join us?

**Please contact OnPoint's Customer Services Coordinator for more information:**

**Toll Free 877-608-3568**

**Email: [customerservices@onpointallegan.org](mailto:customerservices@onpointallegan.org)**

**Fax: 269-673-2738**

**Mailing Address: 540 Jenner Dr, Allegan, MI 49010**

*Access the Customer Services Webpage  
by scanning the QR Code with your  
phone camera or visit [www.onpointallegan.org](http://www.onpointallegan.org)*



## **Community Opportunities Advisory Panel (COAP)**

### **“2025” Meeting Schedule**

**Meetings are generally held the 4<sup>TH</sup> Friday of every other month and will be held at OnPoint building, 540 Jenner Drive, Allegan or in the community such as a park or restaurant.**

**Friday, January 24, 2025 at 10:00 am - OnPoint building**

**Friday, March 21, 2025 at 10:00 am - OnPoint building**

**Friday, May 23, 2025 at 10:00 am - OnPoint building**

**Friday, July 25, 2025 at 10:00 am – OnPoint building**

**Friday, October 3, 2025 at 10:00 am - OnPoint building**

**Friday, November 21, 2025 at 10:00 am – OnPoint building**

