



Board of Directors Meeting Agenda

Tuesday, October 21, 2025 at 5:30 PM

Board Room, 540 Jenner Drive, Allegan, MI 49010

*(To attend virtually via Microsoft Teams: **Click here to join the meeting**
or by audio only via telephone: **call 1-616-327-2708, and enter ID 598 536 159#**)*

1. Call to Order – Alice Kelsey
2. Pledge of Allegiance
3. Roll Call – Alice Kelsey
4. Provision for Public Comment (agenda items only, 5” limit per speaker)
5. Approval of Agenda
6. Consent Agenda
(All items listed are considered routine and will be enacted by one motion without separate discussion of each item. If discussion is desired, a board member may request the removal of any item from this list.)
 - a. **Motion** – Approval of prior minutes:
 - i. Board Meeting (09/16/2025)
 - ii. Special Board Meeting (10/06/2025)
 - iii. Finance Committee (09/16/2025)
 - iv. Program Committee (09/16/2025)
 - v. Executive Committee (09/12/2025)
 - b. **Motion** – Approval of Special Board Meeting Closed Session Minutes (10/06/2025)
7. Program Committee – Jane LaBean
8. Finance Committee Report – Beth Johnston
 - a. **Motion** – Approval of Voucher Disbursements
9. Recipient Rights Advisory Committee (Mar/June/Sep/Dec) – Glen Brookhouse
10. LRE Updates – Mary Dumas or alternate
11. Chairperson’s/Executive Committee Report – Alice Kelsey
12. OnPoint Chief Executive Officer’s Report – Mark Witte
13. Provision for Public Comment (any topic, 5” limit per speaker) – Alice Kelsey
14. Board Member Comments – Alice Kelsey
15. Adjournment
16. Future Meetings:
 - a. November 14, 2025 @ 2:30 pm – Executive Committee
 - b. December 16, 2025 @ 3:30 pm – Recipient Rights Advisory Committee
 - c. November 18, 2025 @ 4:00 pm – Program Committee
 - d. November 18, 2025 @ 4:30 pm – Finance Committee
 - e. November 18, 2025 @ 5:30 pm – Full Board Meeting



OnPoint Board Finance Committee Agenda

October 21, 2025 @ 4:30 pm

Hamilton Conference Room, 540 Jenner Drive, Allegan MI 49010

- 1) Call to Order – Beth Johnston
 - 2) Public Comment (agenda items only, 5 minute limit per speaker)
 - 3) Approval of Agenda
 - 4) Approval of Minutes
 - 5) Review of Written Reports
 - a) Administrative Services Report – Andre Pierre
 - b) Facilities, Information Technology & Human Resources – Andre Pierre
 - 6) Action Items
 - a) Motion – to Recommend Board Approval of Voucher Disbursements
 - 7) Informational Items
 - a) Financial Reports
 - 8) Building Committee
 - 9) Finance Committee Member Comments
 - 10) Public Comment (any topic, 5 minute limit per speaker)
 - 11) Adjournment – Next Meeting November 18, 2025 at 4:30 pm, 540 Jenner Drive, Allegan, MI
- Finance Committee: Beth Johnston, Chair; Glen Brookhouse, Vice Chair; Commissioner Mark DeYoung; Krystal Diel, Commissioner Gale Dugan, Alice Kelsey

OnPoint Finance Committee Minutes - DRAFT
Tuesday, September 16, 2025, at 4:30 pm
Hamilton Conference Room, 540 Jenner Drive, Allegan MI 49010

Board Members Present: Glen Brookhouse, Krystal Diel, Mark DeYoung, Gale Dugan, Beth Johnston & Alice Kelsey

Board Members Absent: none

Staff Members: Mark Witte, Andre Pierre, Nikki McLaughlin

Public Present:

1. **Call to Order** – Beth Johnston –Chairperson, called the meeting to order at 4:30 pm.

2. **Public Comment** – None

3. **Approval of Agenda**

Moved: Mr. Dugan

Supported: Mr. Brookhouse

Motion carried.

4. **Approval of Minutes**

Moved: Mr. DeYoung

Supported: Ms. Kelsey

Motion carried.

5. **Review of Written Reports:**

a. Administrative Report

Mr. Pierre reviewed the administrative report submitted.

b. Facilities & Human Resources

Information Technology – OnPoint, working with county IT, distributed twenty-nine (29) laptops to staff.

Worked with Rubix continued, reviewing draft dashboards and making refinements with a confirmation to proceed with another round of review. Question posed if dashboards were going to be made public. Has not been considered at this time.

Working closely with County IT, setting up server for historical data, will be fully hosting data from former Electronic Medical Record and contract with end with Streamline (current host).

Human Resources – Sixteen (16) policies and education was provided to leadership, which consisted of managers and supervisors on July 31, 2025. Several policies were reviewed, including the introductory policy, which will be a ninety (90) day review upon start of employment. There is an estimate that approximately twelve (12) new policies are in the works. There are many refinements are in progress as well with an annual or two (2) year review of current policies. If there is updates in federal and state, policies will be updated accordingly.

In July, feedback from the focus groups was received from Rehmann. This was reviewed by Senior management and Human Resource Director. Next steps are to share draft plan with leadership team.

Progress was made in recruitment and retention.

Employee Information: 4 New Hire, 5 Separations (2 Voluntary, 3 involuntary) with 14 active postings.

Facilities – MAT Room – worked with Schley in July for the timeline for the bidding process. Bidding proceed did take place.

Efforts in July to get connected with Fiber feed. Feedback from Frontier to not allow OnPoint to use the conduit to run the data cable through. ShareCo looked at right of ways and distances, re-measuring along the roadway and can drop the line within the rules and regulations. Lines are able to be ran with horizontal borings. County did testing in August and feed will go live Monday, September 22, 2025. County IT will be on site for support.

6. Action Items:

- a. The Finance Committee recommends that the OnPoint Board approve the August, 2025 disbursements totaling \$5,807,579.45.

Moved: Ms. Diel

Supported: Mr. Dugan

Motion carried.

- b. The Finance Committee recommends that the OnPoint Board approve the following list of provider contracts for fiscal year 2026.

Moved: Mr. Brookhouse

Supported: Ms. Kelsey

Motion carried.

- c. The Finance Committee recommends that the OnPoint Board approve the fiscal year 2026 budget with expenditures totaling \$50,086,614.

Moved: Mr. Dugan

Supported: Ms. Diel

Motion carried.

- d. The Finance Committee recommends that the Board authorize the Chief Executive Officer to enter into a sole-source agreement for software with Eleos Health.

Moved: Mr. Brookhouse

Supported: Ms. Kelsey

Motion carried.

- e. The Finance Committee recommends that the Board authorize the Chief Executive Officer to enter into a construction contract for MAT Room buildout with JKB Construction for \$305,355.

Moved: Mr. Dugan

Supported: Ms. Diel

Motion carried.

7. Informational Items

- a. **Financial Reports**

Mr. Pierre reviewed the financial statements for July.

Projected \$651,191 to be returned to the LRE. General Fund is currently \$3,946 surplus, which will be retained by OnPoint. CCBHC revenue is currently at a year to date surplus of \$314,197.

Staff have been working on cleaning up documentation with the expectation that this will be completed more regularly.

General Fund was utilized for CCBHC non-medicaid services year to date in the amount of \$420,339.

Balance sheet – cost settlement occurred to LRE for fiscal year 2024, which decreased the cash balance by 1.2 million.

Unrestricted is currently at 2.8 million, which is due to performance in CCBHC services.

An anticipated 28,000 visits is estimated for fiscal year 2025.

8. Building Committee

Approval of JKB Construction bid.

9. Finance Committee Member Comments

None

10. Public Comment

None

11. Next Meeting – October 21, 2025, at 4:30 pm.

12. Adjournment

Moved: Mr. Dugan

Supported: Mr. Brookhouse

Motion carried.

Meeting adjourned at 5:26 pm.

Administrative Services Board Report October 2025
Submitted by Andre Pierre, Chief Administrative Officer
269.569.3238 – APierre@OnPointAllegan.org

FINANCE

This month's packet includes the monthly financial report for August 2025. The Summary Schedule of Revenues and Expenses by Fund Source shows the difference between the revenue received from the Lakeshore Regional Entity (LRE) and the State of Michigan Department of Health and Human Services (MDHHS) and the eligible expenses incurred by OnPoint. These fund sources are cost settled at the end of each year, and any unspent funds are required to be returned to the LRE or MDHHS. We are projecting to return approximately \$1,274,654 (Medicaid and Healthy Michigan Plan combined) to the LRE and we are not expecting to return any General Funds to MDHHS.

HUMAN RESOURCES

In Human Resources, our policy review work continues, with two policies (Dress Code and Workforce Development) being approved and implemented. The Human Resources Team and Rehmann Consulting began work to develop a framework for a Leadership Training Program for existing, new, and aspiring leaders. The program will use a blended teaching approach that includes asynchronous self-paced, and facilitator led. As part of our efforts to enhance our talent acquisition and retention strategy, a Recruitment and Retention Plan was presented to the CEO for review and consideration, with anticipated implementation during Fiscal Year 2026. Tangential to the preceding efforts, HR continued to work with the Management Team on the Employee Climate Survey FOCUS Group Action items, and laid plans to present the themes, as well as action items at the September Leadership Team and All Staff meetings. New quarterly sessions called: "Meet the Management Team" and "Meet the CEO", were introduced as a part of new employee orientation. The first session, held August 26th, included introductions of new employees, sharing the role each Management Team member plays in the organization, learning about our mission, vision and values, current trends impacting the behavioral health field, and a Q&A. During the month, the Human Resources Team and CAO also attended our health benefits pre-renewal meeting with our broker, Edge Insurance, in order to plan for our upcoming health insurance renewal. Lastly, in our continued culture building efforts, the Folks4Fun employee activity committee organized a company picnic on August 22nd, at Little John Lake County Park, with approximately 100 employees in attendance.

In the month of August, the Human Resources department did experience some activity in the areas of turnover and internal transitions. The following activity occurred:

New Hires- 5

Separations- 3 (2 voluntary, 1 involuntary)

Active Posting- 10

INFORMATION TECHNOLOGY

In the area of Information Technology, we continue to work with Allegan County Information Technology (IT) on items in the 2025 project list. During August, there was little activity in the area of technology. OnPoint began a more intentional consideration of utilizing Artificial

Intelligence (AI) in a limited clinical capacity. As a result, we are evaluating the opportunity to participate in a multi CMH group purchase of a product from Eleos Health. The company develops AI for dictation services (primarily note taking during client appointments). We have requested that County IT partner with us at various exploratory meetings to ensure nothing is missed. Rubix IT consulting continues their active support by assisting OnPoint in the completion of ad-hoc reports that must be delivered on time. During the month of August Rubix continued their work on the dashboards, by evaluating additional data.

FACILITIES

In the area of Facilities, we had a relatively calm month with only routine maintenance actions taking place.

We officially began occupancy of the new building on May 5, 2023. We committed no construction draw of funds through the United States Department of Agriculture (USDA) loan and Michigan Economic Development Corporation (MEDC) grant. At this point the project close “punch list” of deliverables has been completed. However, the project remains open due to the delay from MDOT (Michigan Department of Transportation) in approving the final run of fiber optic cable to our building. During August we convened two update meetings with all stakeholders (OnPoint, Allegan County, Shareco) to discuss how to finalize the path we have created. During the course of the two meetings County IT indicated that the firewall and signal testing from the County Courthouse had been completed. We are expecting that the project will be completed by the end of this fiscal year.

Interactions with Schley Nelson Architects for the buildout of the MAT area of the building continued as we finalized drawing details and the draft project schedule. On the 12th of August the notice to submit a Proposed Construction bid for the project was placed on several contractor exchanges, with a close/submission date of September 8, 2025. All interested General Contractors and their Subcontractors, were invited to attend a pre-bid meeting/walk through at OnPoint on August 19, 2025. This meeting had over 20 attendees. The project draft schedule and new vendor contract will be finalized after the bidding process. There will be additional follow-up meetings leading up to and after the bidding process. We are targeting for the project to be completed by the end of this calendar year.

We have been encouraged by all the interactions we are having and feel optimistic about the end deliverables. OnPoint is in the active project launch and review stage and will provide periodic updates to key stakeholders as warranted.

Sincerely,

Andre Pierre
Chief Administrative Officer
October 13, 2025

ONPOINT



Period Ended
August 31, 2025

Monthly Finance
Report

ONPOINT

Summary of Variances and Fluctuations

August 31, 2025

I. Assets

- Due from other governments - Significant increase from prior year is primarily related to the timing of CCBHC Supplemental receipts from the LRE, as well as the timing of grant draws and cash receipts.
- Prepaids - The significant decrease from prior year is due to the timing of annual contract payments. Annual contract payments are normally due at the beginning of the fiscal year, but recognized as expense throughout the year. As we approach year-end, the majority of expense has been recognized but we have not yet made many payments relating to the following fiscal year.

II. Liabilities

- Due to other governmental units - Significant decrease is due to the payment of the fiscal year 2022 General Fund cost settlement (approximately \$450,000) back to the State of Michigan.

I. Operating revenue

- Healthy Michigan has less disenrollments, along with a higher revenue rate, than projected leading to revenue coming in over budget.
- Grants - As noted in the expense variances below, certain grant expenditures have been delayed. Revenue is only recognized to the extent the agency expends the funds, resulting in grant revenue coming in under budget.

IV. Operating expenses

- Provider Network services - Costs have come in higher than budgeted due to state mandated rate increases for Autism services, as well as overall increases in service utilization.
- Miscellaneous expense - Certain grant funded expenditures have been delayed due to staffing constraints. The most significant variance is due to the construction being funded with grant dollars, which was budgeted in fiscal year 2025 but the work won't occur until fiscal year 2026.

ONPOINT

Summary Schedule of Revenues and Expenses by Fund Source

For the Period From October 1, 2024 through August 31, 2025

	MDHHS Revenue	Coordination of Benefits	Grant Revenue	Expense	Redirects	Lapse or (Deficit)
Medicaid						
Medicaid - Mental Health	\$ 21,208,879	2,459	\$ -	\$ (22,596,240)	\$ -	\$ (1,384,902)
Medicaid - Autism	4,902,774	-	-	(1,862,111)	-	3,040,663
Medicaid - SUD	611,855	-	-	(367,630)	-	244,225
Healthy Michigan Plan - Mental Health	1,110,413	174	-	(2,259,012)	-	(1,148,425)
Healthy Michigan Plan - SUD	1,041,438	131	-	(518,476)	-	523,093
Medicaid subtotal	<u>\$ 28,875,359</u>	<u>\$ 2,764</u>	<u>\$ -</u>	<u>\$ (27,603,469)</u>	<u>\$ -</u>	<u>\$ 1,274,654</u>
CCBHC Demonstration						
CCBHC - Medicaid	6,366,460	115,916	\$ -	\$ (6,255,118)	\$ -	\$ 227,258
CCBHC - Healthy MI Plan	2,017,244	14,957	-	(1,898,365)	-	133,835
CCBHC - NonMedicaid	-	144,945	735,568	(1,400,913)	438,062	(82,338)
CCBHC Subtotal	<u>\$ 8,383,704</u>	<u>\$ 275,818</u>	<u>\$ 735,568</u>	<u>\$ (9,554,396)</u>	<u>\$ 438,062</u>	<u>\$ 278,756</u>
General Fund	<u>\$ 1,565,426</u>	<u>\$ 418</u>	<u>\$ -</u>	<u>\$ (1,127,782)</u>	<u>\$ (438,062)</u>	<u>\$ -</u>
SUD Treatment Block Grant	<u>\$ -</u>	<u>\$ 5,359</u>	<u>\$ 342,991</u>	<u>\$ (348,350)</u>	<u>\$ -</u>	<u>\$ -</u>

This financial report is for internal use only. It has not been audited, and no assurance is provided.

ONPOINT

Statement of Net Position

August 31, 2025

	September 30, 2024	August 31, 2025
Assets		
Current assets:		
Cash and cash equivalents	\$ 5,255,099	\$ 3,059,800
Investments	-	2,142,370
Accounts receivable	82,350	49,786
Due from other governmental units	2,588,342	3,415,223
Prepaid items	350,669	193,256
Total current assets	<u>8,276,460</u>	<u>8,860,435</u>
Non-current assets:		
Capital assets not being depreciated	272,878	272,878
Capital assets being depreciated, net	8,349,223	8,095,543
Total non-current assets	<u>8,622,101</u>	<u>8,368,421</u>
Total assets	<u>\$ 16,898,561</u>	<u>\$ 17,228,856</u>
Liabilities		
Current liabilities:		
Accounts payable	\$ 2,319,632	\$ 2,392,476
Accrued payroll and benefits	397,234	345,528
Due to other governmental units	2,288,784	1,892,174
Unearned revenue	298,624	217,163
Compensated absences - current portion	113,975	113,975
Notes payable - current portion	256,008	256,008
Total current liabilities	<u>5,674,257</u>	<u>5,217,324</u>
Long-term liabilities:		
Compensated absences	645,859	645,859
Notes payable	4,857,094	4,720,216
Total long-term liabilities	<u>5,502,953</u>	<u>5,366,075</u>
Total liabilities	<u>11,177,209</u>	<u>10,583,399</u>
Net position		
Invested in capital assets	3,508,999	3,392,197
Restricted for USDA loan	43,402	51,433
Unrestricted	<u>2,168,950</u>	<u>3,201,827</u>
Total Net Position	<u>\$ 5,721,352</u>	<u>\$ 6,645,457</u>

This financial report is for internal use only. It has not been audited, and no assurance is provided.

ONPOINT

Statement of Revenue, Expenses and Change in Net Position

October 1, 2024 through August 31, 2025

Percent of Year is 91.67%

	Total FY 2025 Budget	YTD Totals 8/31/25	Under/(Over) Budget	Percent of Budget - YTD
Operating revenue				
Medicaid capitation	\$ 27,645,387	\$ 26,723,508	\$ 921,879	96.67%
Medicaid settlement	(577,831)	(1,899,986)	1,322,155	
Healthy Michigan capitation	1,925,568	2,151,851	(226,283)	111.75%
Healthy Michigan settlement	506,577	625,332	(118,755)	
CCBHC capitation and supplemental	9,078,140	8,383,702	694,438	92.35%
CCBHC quality bonus payment	-	430,588	(430,588)	
State General Fund formula funding	1,707,737	1,565,426	142,311	91.67%
State General Fund settlement	-	-	-	
Grants and earned contracts	4,326,003	3,619,041	706,962	83.66%
Local funding	346,095	317,254	28,841	91.67%
Other reimbursements and revenue	581,967	517,492	64,475	88.92%
Total operating revenue	<u>\$ 45,539,643</u>	<u>\$ 42,434,208</u>	<u>\$ 3,105,435</u>	<u>93.18%</u>
Operating expenses				
Salaries and wages	\$ 11,908,348	\$ 10,254,324	\$ 1,654,024	86.11%
Fringe benefits	4,380,776	3,670,379	710,397	83.78%
Supplies and materials	279,936	277,298	2,638	99.06%
Provider Network services	24,048,125	23,565,324	482,801	97.99%
Contractual services	3,269,157	2,841,655	427,502	86.92%
Professional development	166,171	122,213	43,958	73.55%
Occupancy	293,728	281,810	11,918	95.94%
Miscellaneous expenses	515,518	137,026	378,492	26.58%
Depreciation	420,000	262,278	157,722	62.45%
Total operating expenses	<u>\$ 45,281,759</u>	<u>\$ 41,412,307</u>	<u>\$ 3,869,452</u>	<u>91.45%</u>
Nonoperating expenses				
Interest expense	115,000	97,796	17,204	85.04%
Change in net position	<u>\$ 142,884</u>	<u>\$ 924,105</u>	<u>\$ (781,221)</u>	
Beginning net position	<u>5,721,352</u>	<u>5,721,352</u>		
Ending net position	<u>\$ 5,864,236</u>	<u>\$ 6,645,457</u>		

This financial report is for internal use only. It has not been audited, and no assurance is provided.



OnPoint Board of Directors – Program Committee Meeting Agenda

Tuesday, October 21, 2025 @ 4:00 pm

Board Room, 540 Jenner Drive, Allegan MI 49010

*(To attend virtually via Microsoft Teams: [Click here to join the meeting](#)
or by audio only via telephone: [call 1-616-327-2708, and enter ID 598 536 159#](#))*

- 1) Call to Order – Jane LaBean, Chairperson
- 2) Public Comment (agenda items only; 5” limit per speaker)
- 3) Approval of Agenda
- 4) Approval of Minutes
- 5) Program Presentation:
 - a) Supported Employment Services – John Eagle & Charles Wilkinson
- 6) Review of Written Reports
 - a) Chief Operating Officer – Jeana Koerber
 - b) Compliance Officer – Diane Bennett
- 7) Program Committee Member Comments
- 8) Public Comment (any topic; 5” limit per speaker)
- 9) Adjournment – Next Meeting November 18, 2025 at 4:00 pm, 540 Jenner Drive, Allegan, MI

Program Committee: Jane LaBean, Chairperson; Kim Bartnick, Vice-Chairperson;
Jessica Castañeda; Marcia Kerber; Debra Morse; Karen Stratton

Program Committee Board Report October 2025
Submitted by Jeana Koerber, Ph.D., Chief Operating Officer
269-550-6649 – Jkoerber@OnPointallegan.org

General Updates. This fiscal year we rolled out annual billable expectations for each clinical team member (or teams as a whole). These were created looking at baseline numbers from this fiscal year, clinical best practices and clinical requirements from the state or other guidelines. Supervisors and program managers are working through ways to manage these expectations with their teams. There were also several updates to the CCBHC manual due to the direct pay separation from the PIHP. We are currently working through the revisions of the manual and feedback is due by the end of this month to the state. This will alter some of our clinical processes moving forward.

Quality Innovation Team Updates - Submitted by Matt Plaska, Director

Med Records. Now that we have been using Crane for a full year, we are working to bring more clarity and efficiency to our processes for sending, receiving, tracking, and uploading documents in Crane. We are also prioritizing consistency across all roles responsible for handling records, which requires collaboration and alignment among multiple teams/departments. During the past few months, these efforts have focused on establishing and documenting our standard operating procedures/workflows (both within and outside of the EHR) for each type of records-related action. We have also clarified/revised several agency policies, implemented modifications in Crane, and started cross-training staff (especially staff recently hired into our care coordinator positions). Although these initiatives will be largely invisible to most staff, they are important steps toward ensuring that all clinical records are maintained in the EHR; external records scanned/uploaded into Crane are properly organized and can be easily located by staff when needed; our processes are as efficient as possible while still upholding confidentiality requirements; and we use consistent procedures regardless of which staff is performing the activity.

Utilization Management. As described in last month's presentation to the Program Committee, the UM team has been busy on several fronts. With few exceptions, these projects have either served to solidify departmental processes or prepare for changes introduced in the FY26 CCBHC Demonstration Handbook (or both). Recent initiatives have included the compilation of a UM manual to guide UM reviewers and ensure consistency, development of user guides to assist supervisors and staff in capturing medical necessity within assessments and individual plans of service, and adjustments to the levels of care/benefit plans in Crane. The UM team has also been carefully monitoring revisions to the CCBHC handbook, providing feedback on potential changes, editing OnPoint policy to align with shifting requirements, and collaborating with clinical program leadership to ensure prior authorization workflows in the EHR fulfill Medicaid and CCBHC requirements as applicable. Finally, the UM team has been laying the groundwork to be ready for a change to federal CMS regulations regarding the number of days allowed for service authorization decisions, which will become effective on January 1, 2026. At that time, the timeframe for making standard authorization decisions for specialty behavioral health services ("non-CCBHC services still managed by the LRE") will decrease from 14 to 7 calendar days. Updated workflows are being put in place with a soft launch this quarter, so that we can gather baseline data and iron out issues prior to January 1st.

Quality Improvement. Recent activity within the QI team has revolved around site reviews, reporting requirements, surveys, and preparation of the annual QAPIP evaluation. As of the writing of this

update, we have completed all preparations for the FY26 MDHHS waiver site review (which now occurs annually). From October 13-17, MDHHS reviewers will be conducting chart reviews, client interviews, audits of staff training and credentialing records, and desk audits of policies and procedures. A HUGE thank you goes out to the cross-departmental "site prep team," which included staff from QI, Provider Network, HR, and nearly all of our clinical programs. This hard-working bunch reviewed charts; gathered, organized, and submitted hundreds of proof documents; and worked with our external provider agencies, the LRE, and MDHHS to ensure we are well-prepared and positioned for a positive review.

Other noteworthy updates include the following:

- We recently learned that CARF has permanently changed the expiration date of our accreditation, which now occurs on October 31 every three years (instead of May 31).
- As a result, our upcoming re-accreditation survey, which was planned for Spring 2026, will now happen during Fall 2026 (exact dates have not yet been finalized). Given all of the changes unfolding within our system, we are grateful for the extra time (but we are still putting our early preparations in motion so that it is a successful survey)!
- On October 1, 2025, MDHHS' 3-year Behavioral Health Quality Transformation moved from planning into implementation.
- On that date, all but one of the existing Michigan Mission-Based Performance Indicator System (MMBPIS) measures were retired. The final remaining measure (Indicator 2, which measures the number of days from a request for service to the intake assessment) is being retained for one additional year, while MDHHS selects and defines a new measure of Access to services. OnPoint is a participant in the statewide workgroup to define this measure, along with staff from other CMHSPs and PIHPs around the state.
- The overall goal of the quality transformation is to phase out subjective, unclear, and/or state-specific performance measures, and to replace them with nationally recognized metrics that can be used to evaluate performance, benchmark against other states, and identify quality improvement opportunities.
- We are in the midst of preparing the annual QAPIP evaluation and report for FY25, as well as the FY26 QAPIP (and accompanying work plan that identifies our QI priorities for the upcoming year). The annual report and FY26 QAPIP will be presented at next month's board meeting.

Data Analytics. We continue to recruit and interview for the vacant Healthcare Analytics Manager position, a role that will enable us to expand our internal capacity and integrate our efforts around the use of data once it is filled. We are extremely eager to have this position filled as soon as possible, but we are also focused on finding the candidate with the right combination of experience and technical skills. Hopefully we will be able to provide updates on our new hire in our next update!

In the meantime, we are relying on a combination of external partners (Rubix, IBHA, PCE, and Allegan County's IT department), along with several internal staff/teams, to fulfill our data analytics/reporting needs. Recent priorities include the ongoing development of dashboard interfaces by Rubix, CCBHC grant evaluation expertise from IBHA, winding down our use of Streamline, establishing an agency-wide tracking system for all reporting requirements and deadlines, and ensuring all EHR data is properly archived and backed up on our local servers.

Provider Network. This time of the year is always extremely busy for the Provider Network team, as several projects and departmental tasks converge at once. New contracts have been written and sent to all external service provider agencies, which represents approximately 90 providers (many with multiple

service locations). The CMHSPs in our region have adopted a common contract, with a standard contract length of two years. New contracts signed this year cover FY26 and FY27. This year's contract underwent extensive revisions to the boilerplate language, a process that involved months of work by the LRE and the affiliate CMHSPs, as well as overhauls of the attachments (which were replaced by Exhibits). The FY26 contract also includes a revised OnPoint Business Associate Agreement (BAA), EHR usage attestation form, Corporate Compliance attestation form, a new statement of work for Fiscal Management Service (FMS) providers, and updates to training requirements to align with MDHHS standards. Nearly all contracts have been signed and returned; the Provider page of OnPoint's public website has also been updated to reflect current versions of all contract materials.

Self-Determination and the Michigan Earned Sick Time Act (ESTA) - as a result of the passage of ESTA in Michigan, employers in self-directed arrangements must revise their individual service budgets to account for the cost of sick time accruals mandated by ESTA. While the law is an overall positive change for employees, it was not designed with SD arrangements in mind. Applying ESTA to SD arrangements has highlighted several challenges, but our PN team is supporting clients and families in navigating those changes, revising budgets, and exploring other options for service delivery as appropriate.

HCBS Compliance - we continue to work with the LRE to implement the corrective action plan required by MDHHS following last year's HCBS provider site visits by CMS. The CAP has involved updating policy, edits to dozens of plans of service, additional monitoring and reporting requirements, and training of OnPoint and provider agency staff.

Provider Directory - we recently completed a comprehensive review and updating of the provider profiles in our EHR. Data from those profiles is extracted on a recurring basis and used to populate the regional provider directory. Having stronger data in our system means that the directory will provide more reliable, useful information to individuals and families seeking services.

As noted above, the Provider Network team contributed to recent efforts to prepare for the MDHHS waiver site review, particularly by assisting provider network agencies in gathering and submitting all necessary proofs related to staff who provided services to clients selected for review.

And finally, the Provider Network team continues to evaluate network adequacy and work with clinical program leadership to adjust the size and composition of our provider network as necessary, to fully meet the needs of Allegan County residents.

CCBHC Grant and Evidence Based Practices Updates – Submitted by Geniene Gersh, Director of Evidence Based Practices and Grant Project Director for both the CCBHC State Demonstration Grant and the Federal SAMHSA - CCBHC Improvement and Advancement Grant.

Evidence-Based Practice Initiatives. Geniene coordinated with Dr. Tiffany Lee, Professor and Director of the Addiction Studies Program at Western Michigan University, to deliver a three-part training series on Screening, Brief Intervention, and Referral to Treatment (SBIRT). This evidence-based model emphasizes an integrated approach to identifying and addressing substance use disorders. Both mental health and medical clinic staff received training, enhancing the agency's capacity to provide coordinated care. Geniene will meet with program managers to begin implementing SBIRT across applicable service areas in early 2026.

Geniene also collaborated with the Michigan Fidelity Assistance and Support Team (MiFAST) to facilitate a fidelity review of the agency's Assertive Community Treatment and Integrated Dual Diagnosis Treatment (ACT-IDDT) program. Additionally, she developed an agency-wide policy and procedure

outlining admission and discharge criteria for ACT-IDDIT services. Through the work of the program manager, supervisor, and team members, the program achieved a fidelity score of 4.31 out of 5—the highest rating OnPoint has received since participating in these reviews.

To further expand the agency's evidence-based service practices, Geniene arranged a consultation with Gwen Cunningham, LMSW, a Dialectical Behavior Therapy (DBT) Trainer and Lead DBT MiFAST Reviewer. Together with program managers and supervisors, Geniene is participating in consultation meetings focused on developing the systems and processes necessary to establish a comprehensive DBT program, scheduled for implementation in early 2026. She will also assist program leaders in identifying current clients who may benefit from DBT services.

Currently, Geniene is developing the 2026 Evidence-Based Practice (EBP) Training Series and collaborating with Leah Stickels in Human Resources to coordinate staff training opportunities. The upcoming series will include both in-person and virtual learning options beginning in January 2026, ensuring broad access to professional development in evidence-based practices.

The Michigan Department of Health and Human Resources (MDHHS) CCBHC State Demonstration Grant. Geniene collaborated with the Chief Operating Officer, clinical program managers, the grant evaluator, data analyst, and other members of the CCBHC Committee to develop and implement systems and processes supporting outpatient clinical workflows. One key initiative focused on improving the agency's approach to suicide risk assessments and depression screenings for children, adolescents, and adults. As part of this work, Geniene developed a clinician reference guide outlining process requirements to ensure adherence to best clinical practices and quality outcome standards for client care.

Members of the OnPoint Management Team and other staff meet monthly with MDHHS-CCBHC Specialist, Chance Thick, to provide program updates and report on quality outcome measures for the grant. The team has also consulted with Mr. Thick on the development of the 2025 OnPoint Community Needs Assessment, which was completed in September.

Geniene completed and submitted the Annual CCBHC Summary for fiscal year 2025 to the Lakeshore Regional Entity Clinical Manager. She also collaborated with the COO and agency staff to complete the MDHHS-CCBHC Annual Survey, submitted in September.

The Federal Substance Abuse and Mental Health Services Administration (SAMHSA) - CCBHC Improvement and Advancement Grant. We are pleased to share that OnPoint received notification last month from the federal government that our SAMHSA CCBHC Improvement and Advancement Grant was renewed for \$1 million for the 2026 fiscal year. Geniene and other agency staff meet monthly with the SAMHSA Grant Project Officer to review clinical programming, key performance indicators, and progress toward implementing and utilizing evidence-based practices in client services. Geniene and other CCBHC Committee members are currently preparing the 2025 CCBHC Annual Report, which will be submitted by the end of the year.

Healthcare Project Updates – Submitted by Rob Griffith, Healthcare Project Manager

Project /Role Overview. Since taking on the role of Healthcare Project Manager almost two years ago my role has evolved over the past few months. While my primary focus had been the planning, implementation, and support of the PCE/Crane EHR initiative, I've started to work on a variety of projects to enhance not only Crane, but other areas within OnPoint to improve the work environment for our teams. I helped bring Dragon Dictation to the Med Clinic providers. I'm assisting with the CARF reaccreditation project and developing a more defined Risk Management policy. I've also joined the Health and Safety

Committee to lend my healthcare and emergency management expertise from both my prehospital (EMS) and hospital-based (RN) experiences. I'm leading a Crane enhancement project of adding a client portal where the clients and guardians can perform tasks such as view/sign documents, view appointments, and view health information we may have on record. Recognizing gaps in Crane training, I developed and conduct overview classes for all new hires to expose them to our EHR and cover common issues that historically have created a great deal of support. Aside from official projects, I help when and where I can; everything from general IT support to providing quarterly reports to Dr. Tooker for his provider case reviews.

Eleos update (submitted by Jeana). We recently signed a contract to bring a note taking assistant to 100 clinical staff to assist with their workflows. Kick-off meetings will start this week and Rob will be leading the project with myself and Andre as the executive sponsors.

Sincerely,

Jeana Koerber, Ph.D.
Chief Operating Officer
October 13, 2025

Compliance Board Report October 2025
Submitted by Diane Bennett, Compliance Officer
269-512-4737 - dbennett@onpointallegan.org
Reporting Period: FY25Q4 (July - Sept 2025)

Trainings		
Date	Topic	Audience
7/28/25	New Employee Orientation	Sara H.
7/15/25	New Employee Orientation	Brena L., Ezequiel G., Maeli C.
8/5/25	New Employee Orientation	Nicole T., Crystal H.
8/5/25	New Board Member Orientation	Marcia K.
8/12/25	New Employee Orientation	Jennifer B.
8/19/25	New Employee Orientation	Abigale M.
8/19/25	Confidentiality/Privacy Training/Discussion	ACT Team
9/23/25	New Employee Orientation	Lisa P., Emily G., Lindsey L.
9/30/25	New Employee Orientation	Makenna B, Jennifer D.

Scheduled/Routine Meetings		
Date	Topic	Discussion/Notes
Weekly	Meeting w/M.Witte	Updates, consultation, etc.
8/6/25	LRE Compliance ROAT	Highlights – Conducted a strategic planning survey for the LRE Compliance ROAT. Discussed new 6.11 report for the OIG, due monthly starting in FY26. Medicaid Event Verification – OnPoint scored 100% for both mental health services and SUD.
7/10/25	Policy Committee Meeting	2 policies presented for review/approval. Discussed approval signature on policy template, shared drive permissions clean-up, and policy tracker.
7/11/25	LRE Meeting	Discuss regional data needed.
8/14/25	Policy Committee Meeting	5 policies presented for review/approval. Shared drive permission work continues.
8/19/25	Program Committee/Board Meeting	Attended monthly meeting.
8/26/25	Compliance Committee Meeting	Adding COO to compliance committee as ad hoc member. Reviewed/discussed: policies, work plan, data mining results, MEV results, Quarterly OIG report, DUA for DHS eligibility worker, remote workspace check list/attestation, confidentiality and use agreement updates. Discussed outcome of privacy/confidentiality training conducted by RR Director and Compliance Officer, program effectiveness review (LRE Site Audit Results for OnPoint Compliance Stds), Risk Mgmt Plan moving to QI, A&M Survey/Plan – waiting for one dept to respond, started using privacy/security tracking and is working well, requested articles/topics for compliance newsletter, and discussed a compliance incident management software. Reviewed cases.
9/21/25	Discussion w/LRE Compliance, G.Motakis	OIG 6.9 report – OIG wants specific language in LRE policy; discussed breach notification and what events are required to be reported to LRE; member updates.

Inquiries/Consultations			
Date	Case	Topic	Outcome
7/14/25	N/A	Issue of author unable to sign documentation	New Policy/Procedure
8/14/25	N/A	PT-Temporary Remote Worker	Provided Regs on Telehealth, Discussions
8/14/25	N/A	DHS worker access to records	Data Use Agreement (DUA), IT Confidentiality/Use Agreement
8/18/25	N/A	Staff/Client Relationship	Consultation
9/17/25	N/A	Consent to Share Information for Child	Referred to RR and HR

Investigations			
Case #	Brief Description	Date Opened	Date Closed
2025-022	Falsification of records and use of personal cell phone	6/4/25	8/7/25
2025-023	Time Sheet Issues	6/16/25	7/30/25
2025-024	Incorrect time recording by SD staff; employer not validating. Investigation completed by SD Coordinator.	6/30/25	8/26/25
2025-025	COI/Privacy	7/30/25	8/5/25
2025-026	SD respite provided outside of program parameters	9/3/25	Pending
2025-027	SD Overutilization of budget, OT	9/24/25	Pending
2025-028	SD Overutilization of budget, OT	9/29/25	Pending

Recommendations Based on Inquiries and Investigations			
Date/Update	Brief Description	Provided To	Outcome
Q4	New policies: Sign-off when author not available, Remote worker agreement/checklist for privacy/security, IT Confidentiality/Use Agree updates.	Worked with various staff/managers	Implemented or in process

Miscellaneous		
Date	Brief Description	Outcome
10/2025	Quarterly Compliance Report to Board Program committee	Submitted
2025	39 Compliance Policies and forms are the responsibility of CO: ✓ 29 have been reviewed/updated, approved, and posted. ✓ 4 reviewed and in process of updating. ✓ 0 not started. ✓ 1 New written-committee to determine what section.	86.2% complete
10/2025	Program Integrity Report is in process of being completed.	FY25Q4 is due 10/31/2025
10/2025	Waiting for auditing and monitoring survey info; compiling for gap analysis.	Will be used to develop agency-wide auditing and monitoring plan.
10/2025	Requested articles/topics from compliance committee Compliance Corner quarterly newsletter	In process of first edition
Q4	Participated in various compliance incident management software demos	Received approval for Healthicity Incident Management product. Contract/BAA being reviewed, PO being completed.

Q4	Discussed establishing a Board Compliance Committee.	Executive Committee will function as compliance as well, starting FY26
11/25/25	Next OnPoint Compliance Committee Meeting	Scheduled

Respectfully Submitted,

Diane Bennett
Compliance Officer
October 13, 2025

OnPoint Board of Directors Minutes - DRAFT
Tuesday, September 16, 2025, at 5:30 PM
 Board Room, 540 Jenner Drive, Allegan, MI 49010

Board Members Present: Kim Bartnick; Glen Brookhouse; Jessica Castañeda; Commissioner Mark DeYoung; Krystal Diel; Commissioner Gale Dugan; Beth Johnston; Alice Kelsey; Marcia Kerber; Jane LaBean; Deb Morse

Board Members Absent: Karen Stratton

OnPoint Staff Present: Janice August (virtual); Christine Beals; Rob Griffith; Meagan Hamilton; Amy Kettring (virtual); Jeana Koerber; Kelsey Newsome; Andre Pierre; Matt Plaska; Cathy Potter (virtual); Michell Truax (virtual); Mark Witte

Public Present: Royal Grewe; Nan Lawrence; Stephanie VanDerKooi (virtual)

1. **Call to Order** – Ms. Kelsey called the meeting to order at 5:33pm.
2. **Pledge of Allegiance** – All present stood to recite the Pledge of Allegiance.
3. **Roll Call** – Ms. Kelsey conducted the roll call with the attendance of board members as documented above. A quorum was established.
4. **Provision for Public Comment** – No comments received.
5. **Approval of Agenda**

Commissioner Dugan proposed adding a motion under 9e for the MAT Room construction.

Motion: To approve the agenda as amended.

Moved: Commissioner Gale Dugan

Supported: Beth Johnston

Motion carried by common consent.

6. **Consent Agenda** – *All items listed are considered routine and thus will be enacted by one motion.*

- i. Board Meeting (08/19/2025)
- ii. Finance Committee (08/19/2025)
- iii. Program Committee (08/19/2025)
- iv. Executive Committee (08/15/2025)
- v. Recipient Rights Advisory Committee (06/17/2025)

Motion: To approve the minutes on the consent agenda as presented.

Moved: Glen Brookhouse

Supported: Kim Bartnick

Motion carried by common consent.

7. **Program Committee** – Jane LaBean shared the Program Committee received two presentations, one from Utilization Management (UM) by Michell Truax which included an overview of the team, the structure of the UM plan, and the challenges they face. The second presentation was from the Autism Program and Children’s Support Coordination Services by Megan Ford and Cathy Moored. They shared the number of clients that are served, 80% of the children screened are receiving an autism spectrum disorder (ASD) diagnosis, and there has been a steady increase in services from 2024 to 2025. Finally, Jeana Koerber provided a report that contained updates from each Program Manager.
8. **Public Hearing on the Proposed FY2026 OnPoint Budget** – Ms. Kelsey called the public hearing to order by reading the public notice. No comments were received from the public. The public hearing was closed.
9. **Finance Committee Report** – Beth Johnston, Treasurer, shared we are on track to return to the LRE \$651,191, the general fund is under the 5% carry forward so we do not have to return any

funds to the State, and HR has 12 more policies to complete prior to moving to the IT department, the clinical and operation areas. Additionally, 29 new laptops have been rolled out to various roles, there has been ongoing work with Rubix to create various dashboards, and server data is continuing to be migrated from Streamline to our new server. Furthermore, Shareco has officially hooked the fiber from the road up to the building. Finally, Ms. Johnston reviewed the summary schedule of revenues and expenses by fund source; statement of net position; and statement of revenue, expenses and change in net position.

- a. Motion: To approve the August 2025 disbursements totaling \$5,807,579.45 as recommended by the Finance Committee.

Moved: Beth Johnston

Supported: Glen Brookhouse

Motion carried by unanimous roll call vote.

- b. Motion: To approve the list of provider contracts for fiscal year 2026 as recommended by the Finance Committee.

Moved: Beth Johnston

Supported: Jane LaBean

Motion carried by unanimous roll call vote.

*Ms. Kelsey asked the Board to review the contracts to ensure there are no personal conflicts prior to the next meeting.

- c. Motion: To approve the fiscal year 2026 budget with expenditures totaling \$50,086,614 as recommended by the Finance Committee.

Moved: Beth Johnston

Supported: Commissioner Gale Dugan

Motion carried by unanimous roll call vote.

- d. Motion: To authorize the Chief Executive Officer to enter into a sole-source agreement for software with Eleos Health as recommended by the Finance Committee.

Moved: Beth Johnston

Supported: Kim Bartnick

Motion carried by unanimous roll call vote.

- e. Motion: To authorize the Chief Executive Officer to enter into a construction contract for MAT Room buildout with JKB Construction for \$305,355 as recommended by the Finance Committee.

Moved: Beth Johnston

Supported: Commissioner Gale Dugan

Motion carried by unanimous roll call vote.

*Mr. Witte noted that the funds for this construction will come from a grant, not normal operating funds.

10. **Recipient Rights Advisory Committee** – Glen Brookhouse shared the committee reviewed the Recipient Rights budget, appointed Commissioner Craig VanBeek as the vice-chair of the committee, the policies and procedures on the Recipient Rights complaint process and appeals process were reviewed as well as the policies and procedures for the Recipient Rights staff. Additionally, the number of allegations for the quarter was 45, but 3 were out of jurisdiction and 2 where there were no rights involved. There were more allegations in the abuse and neglect 3 category which consisted of standard of care and not following care plans, and an increase in the dignity, respect, and suitable conditions category. Furthermore, the allegations are under 90 days, with one exemption of a law enforcement investigation. Finally, Mr. Brookhouse gave kudos to the agency and Ms. Newsome for cutting the number of internal allegations in half.
11. **Lakeshore Regional Entity (LRE) Updates** – Stephanie VanDerKooi, Chief Operating Officer of the LRE, provided an update on LRE matters. Ms. VanDerKooi shared the State does not have a budget for FY26 which impacts the region's grant funds which may not be used for the first couple of weeks of October if a budget is not approved, however, the LRE is looking at different sources of income until the State's budget is approved. Additionally, several individuals from the

LRE will be attending the CMHA Walk-A-Mile on September 17th, and the LRE's Board Work session next week will be a discussion on the annual budget at 11a.

12. **Chairperson's/Executive Committee Report** – Alice Kelsey shared she will be attending a Mental Health First Aid training and will report back to the Board with any important information they should know. Additionally, she provided an overview of the Executive Committee meeting, including updates about the PIHP bid-out process. Finally, attendance is encouraged at the CMHA conference next month.
13. **OnPoint Chief Executive Officer's Report** – Mark Witte thanked the Board for the approval of the Finance motions, thanked everyone who participated in the Allegan Fair Parade, and shared the agency participated in the Wayland Balloon Festival as well. Additionally, a conversation took place with a private organization to discuss the PIHP bid-out and potentially form a public-private partnership, if the State continues with the bid-out. With the PIHP bid-out, there could be a request to the CMH's to consider a resolution to form a to be determined regional entity, which could require the Board to meet and discuss said resolution. Finally, Mr. Witte touched on the State and their lack of a budget.
14. **Provision for Public Comment** – Ms. Koerber shared the Art of Recovery event is occurring on September 27th.
15. **Board Member Comments** – Commissioner Dugan shared the Commissioners went to Lansing last week to push that the PIHP bid-out is not beneficial to the clients.
16. **Motion to Adjourn**
Moved: Commissioner Gale Dugan
Meeting adjourned at 6:19pm.
Motion carried by common consent.

Supported: Krystal Diel

Respectfully submitted,

Meagan Hamilton
Executive Assistant

Alice Kelsey
Board Chairperson

OnPoint Board of Directors Minutes - DRAFT
Monday, October 6, 2025, at 3:00 PM
Board Room, 540 Jenner Drive, Allegan, MI 49010

Board Members Present: Glen Brookhouse; Jessica Castañeda; Commissioner Mark DeYoung; Krystal Diel; Commissioner Gale Dugan; Beth Johnston; Alice Kelsey; Marcia Kerber; Deb Morse; Karen Stratton

Board Members Absent: Kim Bartnick; Jane LaBean

OnPoint Staff Present: Jessica Adamczyk (virtual); Susan Adams (virtual); Elisha Ash (virtual); Janice August (virtual); Jennifer Berends (virtual); Gina Berry (virtual); Brian Bigelow (virtual); Sherrie Chase (virtual); Kelly Dingman (virtual); Geniene Gersh (virtual); Brandy Erlandson (virtual); Meagan Hamilton; Crystal Hayes (virtual); Sheri Hiscock (virtual); Nikki Howard (virtual); Melisse Hughes (virtual); Emanpreet Kaur (virtual); Lindsey LaPonsie (virtual); Brandon Merkel (virtual); Nikki McLaughlin (virtual); Anton Mounghoun (virtual); Scott Osentoski (virtual); Matt Plaska (virtual); Lisa Pline (virtual); Jamie Poel (virtual); Melissa Potvin; Andre Pierre; Katelyn Rodriguez (virtual); Bonnie Sexton; Alison Schuyler; Madi Shank (virtual); Lynzee Shepard (virtual); Christy Stiles (virtual); Emily Stough (virtual); Lauren Todaro (virtual); Michell Truax (virtual); Lori Vining (virtual); Patricia Walker (virtual); Mark Witte

Public Present: Andrew Brege

1. **Call to Order** – Ms. Kelsey called the meeting to order at 3:03pm.
2. **Pledge of Allegiance** – All present stood to recite the Pledge of Allegiance.
3. **Roll Call** – Ms. Kelsey conducted the roll call with the attendance of board members as documented above. A quorum was established.
4. **Provision for Public Comment** – No comments received.
5. **Approval of Agenda**

Motion: To approve the agenda as presented.

Moved: Beth Johnston

Supported: Commissioner Mark DeYoung

Motion carried by common consent.

6. At 3:06pm, Chairperson Kelsey moved, and Jessica Castañeda seconded, to enter into a closed session pursuant to MCL 15.268(1)(h), to discuss material exempt from disclosure by statute, more particularly the written legal opinion of our attorney which is exempted from disclosure under MCL 15.243(1)(g).

Roll Call Vote:

Voting Yes – Glen Brookhouse; Jessica Castañeda; Commissioner Mark DeYoung; Krystal Diel; Beth Johnston; Alice Kelsey; Marcia Kerber; Deb Morse; Karen Stratton

Voting No – None

Motion carried by unanimous roll call vote

--- 3:06pm – 4:11pm CLOSED SESSION ---

Motion: To approve the attached resolution to establish a regional entity as presented.

Moved: Commissioner Gale Dugan

Supported: Karen Stratton

Motion carried by common consent.

7. **Provision for Public Comment** – No comments received.
8. **Board Member Comments** – Commissioner Dugan shared that a presentation was given by Elizabeth Hertel at a conference recently attended and talked with Alan Bolter about the PIHP bid-out at the conference.
9. **Motion to Adjourn**
 - Moved: Commissioner Gale Dugan
 - Meeting adjourned at 4:22pm.
 - Motion carried by common consent.

Supported: Beth Johnston

Respectfully submitted,

Meagan Hamilton
Executive Assistant

Alice Kelsey
Board Chairperson



Caring for Allegan County

Board Resolution

Resolution to Establish a Regional Entity under Michigan Compiled Law (MCL) 330.1204b, to foster and support institutions, programs, and services for the care, treatment, education, and rehabilitation of those inhabitants who are seriously disabled in accordance with Article VIII, Section 8 of the Michigan Constitution, and specifically those inhabitants with mental illness, substance use disorder, or intellectual/developmental disability as provided in MCL Chapter 330, Michigan's Mental Health Code.

WHEREAS, the People of the State of Michigan Enacted Michigan's Mental Health Code to fulfill the requirements of Article VIII, Section 8 of the Michigan Constitution in regard to inhabitants with mental illness, substance use disorder, and/or intellectual/developmental disability;

WHEREAS, Medicaid and Federal grants are by far the most significant sources of funding utilize to implement and maintain the institutions, programs, and services outlined in the Mental Health Code;

WHEREAS, there are ten (10) Prepaid Inpatient Health Plans (PIHPs) properly formed and currently operating in accordance with the Mental Health Code for the purpose of managing Medicaid, Federal grants, and other funding sources;

WHEREAS, the Michigan Department of Health and Human Services (MDHHS) has issued a Request for Proposal (RFP) that appears to categorically prohibit or debar the current PIHPs from participating as qualified bidders, and appears to violate the Mental Health Code, Federal procurement regulations, and State procurement law and regulation;

WHEREAS, this Board would prefer that the current PIHP and Community Mental Health Service Program (CMHSP) system be preserved or reformed as necessary through negotiation with MDHHS and the Legislature without the need for an RFP process;

WHEREAS, a lawsuit has been filed by other PIHP and CMHSP boards in the Michigan Court of Claims. A lawsuit seeking injunctive relief from the RFP and the apparent violations of Federal and State laws and regulations contained therein;

WHEREAS, this lawsuit and subsequent lawsuits that may be filed are unlikely to be resolved before the RFP deadline imposed by MDHHS;

WHEREAS, if the Court does not find in favor of the current PIHP and CMHSP system, the results of the RFP process are allowed to move forward, and there is no qualified governmental entity that submits a proposal by the deadline, the result, by default, shall be the privatization of Michigan's Behavioral Health System;

WHEREAS, in the event of an unfavorable rulings, this Board wishes to preserve the possibility of a government based behavioral health system through a PIHP that 1) is created in accordance with the Mental Health Code, 2) maintains local control and a voice for individuals served through a connection with the same counties that created the current CMHSP system, 3) meets the legal formation, governance structure, and conflict-of-interest criteria as outlined in the MDHHS RFP, and 4) can submit a qualifying proposal to MDHHS by the RFP deadline;

NOW, THEREFORE, BE IT RESOLVED THAT:

- The OnPoint Board adopts the BYLAWS of Michigan's Public Led and Accessible Network (MiPLAN) as presented, and directs the Secretary of the Board and administration to file these BYLAWS with the Clerk of the County of Allegan.
- In accordance with these bylaws, that Mark A. Witte shall act as a director and, if elected, an officer on the MiPLAN transitional board until such time as MDHHS has announced the intent in award a contract and the RE Board is established, and while serving in that capacity shall be duty bound to act in the best interest of MiPLAN.

Resolution was moved by Gale Dugan, and seconded by Karen Stratton.
Motion carried by roll call vote in which Yeas were 9 and Nays were 0, with 1
Abstention(s).

RESOLUTION ADOPTED

ATTEST, A TRUE COPY

Signature: Megan Hamilton
OnPoint Executive Assistant
Date: 10-6-25

Signature: Alice Kelsey
Chairperson, OnPoint Board
Date: 10-6-25

I hereby certify that the foregoing is a true and complete copy of the Resolution duly adopted by the OnPoint Board of Directors at a special meeting held on October 6, 2025, at which a quorum was present, and that said meeting was conducted and public notice of said meeting was given pursuant to and in full compliance with the Open Meetings Act, 1976 PA267 as amended, and that the minutes of said meeting were kept and will be or have been made available as required by said Act.

Signature: Mark De [Signature]
Secretary, OnPoint Board
Date: 10/6/2025

Executive Committee Meeting DRAFT Minutes
September 12, 2025 – 2:30 pm
Location: Allegan County Fairgrounds, Allegan, MI 49010

Board Members [X] Alice Kelsey, OnPoint Board Chairperson
 [X] Glen Brookhouse, OnPoint Board Vice Chairperson
 [X] Elizabeth Johnston, OnPoint Board Treasurer
 [X] Commissioner Mark DeYoung, OnPoint Board Secretary
 [X] Commissioner Gale Dugan, OnPoint Board Immediate Past Chairperson
OnPoint Staff [X] Mark Witte, OnPoint Chief Executive Officer

1. **Call to Order** – Chairperson Kelsey called the meeting to order at 2:34 pm.
2. **Members Present/Excused** – All members were present except Ms. Johnston (arrived at 2:50 pm).
3. **Review/Approval of Agenda** –
 - Mr. Witte requested addition of Board Compliance Committee as item 7(c)
 - Commissioner Dugan requested a planning discussion as item 8(b)
 - Chairperson Kelsey requested a discussion on the Board Conference as item 8(c)Commissioner Dugan moves, and Mr. Brookhouse supports, that the agenda be approved as amended. All in favor. Motion passes.
4. **Review/Approval of Minutes of August 15, 2025 Meeting** – Commissioner DeYoung moves, and Commissioner Dugan supports, that the minutes of August 15, 2025 be approved as presented. All in favor. Motion passes.
5. **Compliance Update** – Compliance Officer Diane Bennett did not request an opportunity to meet with the Executive Committee today.
6. **Updates on Prior Meeting Topics**
 - a. LRE/PIHP Bid Out Update – Mr. Witte provided updates regarding the PIHP bid out, sharing documents that represent the lawsuit action, the relevant arguments opposing the bid out, and assessments of Connecticut’s system (a model supposedly being pursued by MDHHS) and a comparison of Michigan’s CMH system to other state systems. The committee thought it would be beneficial for these materials to be made available to all board members next week. Mr. Witte will prepare them for distribution. Commissioner Dugan reported on efforts made by county commissioners to meet with legislators representing Allegan County in Lansing this week. Among the topics were issues related to the PIHP bid out. In general, representatives were said to be far more focused on the partisan budget battle and rooting out presumptive fraud, waste and abuse than preserving county/ local control, a public safety net or upholding existing law (i.e., the Mental Health Code). They have a false perception that things can revert back to the present system after three years if the objectives of the RFP are not met. Mr. Witte shared that while CMHs and PIHPs have filed lawsuits to stop the process, bids are currently being prepared by numerous health plans, combinations of PIHPs, CMHs with health plans, private entities with CMHs, etc. The deadline for submission has been moved from September 29 to early October.
7. **Chief Executive Officer Items (Witte)**
 - a. Review Key Board Tasks by Month – Chairperson Kelsey noted the items due for action this month, noting the following tasks:
 - Conduct Public Hearing on Proposed Annual Budget – receive public comment
 - i. Review and Comment from RRAC on rights budget per Mental Health Code: *PA258 (1974) Sec.755(2)(b): “The process for funding the office of recipient rights includes a review of the funding by the recipient rights advisory committee.”*
 - Approve Annual Budget – via Finance Committee on to full board
 - Approve Contracts – via Finance Committee on to full board

Mr. Witte noted that the budget this year has been carefully crafted to be both responsible and realistic. It is also slightly different than the draft shown to the board last month due to a projected decrease in the per-unit rate we will receive for CCBHC services. OnPoint achieved higher unit production than we originally projected in FY2025, which will cause our FY2026 per-unit rate to drop. Our FY2026 unit projections will be higher yet, but we will aim to meet them and – we hope – not exceed them because of what that would do to our unit rate for FY2027.

- b. Review Board Meeting Packet – Members of the committee reviewed the packet. Mr. Witte gave a brief overview of the non-routine motions discussed last month. A motion concerning the issue of sole-source acquisition of software will be processed through the Finance Committee. We also expect to bring a motion to authorize a construction contract for the MAT room, with funding provided mostly from our HRSA grant.
- c. Board Compliance Committee – Mr. Witte noted that the LRE has recently formed a board/staff Compliance Committee. This is in response to specific requirements or advice arising from public compliance regulations. In considering how to approach this at OnPoint, Mr. Witte worked with Ms. Diane Bennett, OnPoint Compliance Officer, to consider the formation of a board-level Compliance Committee. While staff might support this committee, Mr. Witte advises from the standpoint of good governance that it not include OnPoint staff members as seated/voting members. A new standing committee would require a change in the agency’s bylaws which specify standing committees. Ensuing conversation within the Executive Committee generally supported this approach. Mr. Witte offered to work with Ms. Bennett to craft bylaws language for board consideration from which further planning may occur. Members gave their support for this plan.

8. Discussion Items Requested by Members

- Mental Health First Aid – Chairperson Kelsey reported she has not heard much back from board members as to their interest in attending a MHFA training for the board. Thus, she will pursue an opportunity to join an existing training group. Mr. Witte will coordinate with Erin Hurley to find that opportunity.
- Planning Discussion – Commissioner Dugan led the committee in a discussion about future planning issues; the committee will maintain this on the agenda for the next several meetings.
- CMHA Conference Planning – Chairperson Kelsey requested input on what stance she might take with the board relative to the fall CMHA conference opportunity. Members reinforced the understanding that if OnPoint is not under financial constraint, it is her prerogative to encourage attendance. As no constraints presently apply, Chairperson Kelsey will encourage it at next week’s meeting.

9. Next Meeting Date/Time

- a. Proposed: Friday, October 17, 2025, at 2:30 pm at the offices of OnPoint.

10. Adjournment – Motion made by Commissioner Dugan, supported by Ms. Johnston, to adjourn the meeting. Meeting adjourned at 3:52 pm.

Submitted by Mark Witte

Chief Executive Officer Report for October 2025

Submitted by Mark Witte, Chief Executive Officer

269-615-4893 – mwitte@onpointallegan.org

AGENCY

Building – Following your approval of a contract for construction, we have engaged the JKB company to initiate planned construction. Unfortunately, the October 1 federal government shut-down has prevented HRSA grant staff from providing OnPoint with the last remaining approval to use HRSA funds for the project. Sadly, we are stalled until approval is obtained.

BOARD – No news (is good news!)

COMMUNITY

Festivals and Events – OnPoint’s peer recovery coaches and other staff hosted a well-planned 2nd annual Art of Recovery event on Saturday, September 27 at the Allegan riverfront. A very nice article appeared the following week in the Allegan News and is attached to this report. Kudos to all those who helped pull off this important community celebration!

REGION

Lakeshore Regional Entity – There is no news as of the date of this report on the LRE’s dispute with the state. The status is the same as reported last month.

STATE

State Budget – The FY2026 state budget was passed by the legislature and signed into law by the Governor the week of October 5, ending a long and uncertain process of negotiations that – thankfully – avoided a shut-down of state government services.

In addition to other information on the overall budget, our CMH Association shared the following summary of results for the CMH/PIHP system (*all CMHA comments in italics*):

“Investments in health care, low-income housing and the social safety net also remain.”

“The House’s attempt to ban state or federal funding from being used on services, grants or programming for foreign residents not in the country legally did not make the budget.”

“Diversity, equity and inclusion initiatives were not banned, as the House attempted to do.”

“Contractors and subcontractors would have to use the E-Verify system to prove that their workers are legally authorized to work in the U.S.”

“There is NO PIHP procurement language included – either to withdraw the RFP (as we pushed for) or the House language which allowed the RFP to move forward, the FY26 remains silent on the issue. (Sec. 1009. Medicaid Behavioral Health RFP – NOT INCLUDED)”

“Michigan Department of Health and Human Services (MDHHS), sees substantial shifts due to federal funding declines.

- **Overall Reduction:** MDHHS gross funding is cut by **20.2% (\$7.62 billion)**, largely the result of federal cuts.
- **Federal Funding Decline:** The bulk of this decrease — **\$5.87 billion** — comes from reduced federal contributions.

- **General Fund Support:** To partly offset these losses, the state's General Fund allocation to MDHHS will rise by **6.2% (\$415 million)**.
- **Provider Tax Changes:** Driven by federal policy changes (One Big Beautiful Bill Act), **\$6 billion** tied to provider taxes is removed. Instead, contingency funds are created in boilerplate:
 - **\$2.55 billion** for the hospital qualified assurance assessment program.
 - **\$2.4 billion** for the insurance provider assessment.
- **Supplemental Funding:** The bill includes **\$2.57 billion in supplemental funds** for FY 2024–25, with **\$754.4 million from the General Fund.**

“In summary, the MDHHS budget reflects a sharp gross funding drop primarily due to federal spending reductions. The state is attempting to cushion the impact with increased General Fund dollars and by restructuring provider-related funding into contingency mechanisms, but overall, the department faces the largest contraction among all state agencies.”

The primary comment I would make on the overall budget is that the largest portion of the funding OnPoint receives does not appear to be significantly impacted by the legislature's action. The state's allocations to the LRE (from which the bulk of our funding comes) are established by actuarial requirements that are not impacted by any of the terms of the budget.

State RFP for PIHP Functions – On October 9, 2025, the suit waged by three PIHP's (Region 4 – SWMBH), Region 5 – MSHN, and Region 10) and three CMHs (St. Clair, Kalamazoo, and Saginaw counties) was heard in the Michigan Court of Claims before Judge Yates. The hearing was to consider a request by the state to reject the case and to consider a request by the plaintiffs to halt the RFP.

My (non-attorney) recap of what happened:

1. The morning session that entertained two requests. First, a motion by the plaintiffs for an injunction to stop the RFP. The judge said he'd be hard pressed to provide that. Second, a motion to throw the case out. The judge denied that, setting the stage for the afternoon's evidentiary hearing.
2. In the afternoon, several people we know provided testimony: Jeff Patton from ISK CMH, Sandy Lindsey from Saginaw CMH, Joe Sedlock from MidState PIHP, and Kristen (Jordan) Morningstar from MDHHS. In my view only, I thought the testimony by the CMH/PIHP representatives was more precise, informative and compelling.
3. The afternoon session ended with closing arguments which took the form of a discussion between the judge and the attorneys. I have never seen such interactive dialogue from the bench. At one point, the judge asked the plaintiff's attorney to specify what they'd like his order to read if they won. They told him. If an injunction is not possible, they want a ruling that says the RFP is inconsistent with the state's mental health code.
4. Timing: The RFP deadline is Monday 10/13 at 10:50 am and (unfortunately) may come before a ruling is given. October 13 is also a federal holiday observed by Michigan courts. Judge Yates promised to be fast, but he only said he'd promise it by October 14. Yates got a commitment from the defense that the state would not implement a contract from the RFP is his ruling is against the state. This means that all the work to submit bids will now still need to be done by bidders.

So, we wait, and the ruling will be issued this report is written. The entire hearing was captured on YouTube (by request of various parties). If you've got several hours to spend watching it, just search for the Michigan Court of Claims channel and it should be there.

MiPLAN – Work continues toward setup of the new regional entity you voted to join on October 6. The aim is to establish an entity that can submit a bid in the RFP on October 13 as we now know will be required even if it is later ruled illegal. After your action on October 6, two additional CMH boards voted to join MiPLAN.

NATION

Federal Budget for FY2026 – Having failed to pass a FY2026 budget or adopt a resolution for continued temporary funding, the federal government entered a shut-down at the stroke of midnight on October 1, 2025. Other than the HRSA grant obstacle impeding construction of our “MAT” room and the inaccessibility of grant officers for our other federal grants, there has been no indication so far of any serious impact on OnPoint’s daily operations. Depending on how protracted the shut-down becomes, we may see impacts directly or indirectly in the future.

Submitted by Mark Witte
Chief Executive Officer
October 10, 2025

Art of Recovery article – Allegan NEWS October 2, 2025

The Allegan County News & The Union Enterprise

October 2, 2025 ■ A9



A couple hundred people gathered on Sat., Sept. 27, 2025, on the Allegan Riverfront Plaza to celebrate the Art of Recovery, while Sober Eats served free meals to families and friends gathered in a picnic atmosphere. to celebrate those who had worked so hard to overcome a myriad of vices. Photos: G. Voss

Dozens celebrate their recoveries at Riverfront fest

Art of Recovery returns to the Riverfront
By Gari Voss

The weather showed summer on Saturday, September 27, 2025, but the temperature did not dim the celebration on the Riverfront Plaza in Allegan. Those who had worked to recover from abuse of different types shared their stories with the couple hundred people who had come to help applaud their efforts.

DJ Shorty helped set the picnic-like atmosphere.

Along with presentations by those who have overcome obstacles and/or continue to work toward recovery, Donald McDonald, national peer advocate, MSW, and Technical Expert Lead for JBS International, which is connected to OnPoint’s HRSA MAT grant, congratulated all who were on the road to recovery, and all those who support their efforts. McDonald has faced his own demons and is now thriving in sustained recovery from severe mental and substance use disorders. In his role with JBS Interna-

tional, McDonald provides training and technical assistance to HRSA-funded rural consortia like OnPoint. His guidance assists in developing prevention, harm reduction, treatment, and recovery capacity.

Lauren Todaro, OnPoint’s Community-based Recovery Services Program Manager, attributes the success of the Art of Recovery to the awesome OnPoint Peer Team of Nicole Aldrich, Eric Hoffman, Elisha Ash, Kara Trainor, and Angie Messenger who organized the

event. The recovery coaches in attendance have provided support to those at all levels of recovery. During the event, team members could be found running the OnPoint table to distribute food tickets and raffle tickets, answering questions, and chatting with those in attendance.

With a big heart and an understanding of the concerted effort required to go into long-term recovery, Sober Eats served about 200 free dinners of two tacos with chips and water for the gathering crowd.

